Modbus for Field Technicians

Revision 1.01

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Thanks to Tim Plumridge our cartoonist.

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MODBUS - INTRODUCTION



Because it is so commonly used, because it is so limited, because some vendors went to a lot of trouble and because some vendors hired bad programmers, Modbus, as simple as it seems, can offer lots of complications.

Modbus was invented to transfer data as well as to program/configure PLC's. For the purposes of this article, we are only interested in the data transfer functions.

1. THERE ARE 4 TYPES OF DATA.

Holding Registers

An area of 16-bit words. Intended as read / write. Originally used as programmer scratch pad area and for analog outputs in old Modicon PLC's.

Also known as 4xxxx registers (xxxx is the place holder for the specific holding register's point number).

Input Registers

Think Analog inputs. 16-bit words.

Also known as 3xxxx registers (xxxx is the place holder for the specific input register's point number).

Inputs

Think Binary inputs.

Also known as Inputs.

Also known as 1xxxx inputs (xxxx is the place holder for the specific input's point number).

Coils

Think Binary outputs. Named coils after the coil in a relay which is activated to energize a circuit. The original PLC's were relay replacement machines.

Also known as Outputs.

Also known as 0xxxx inputs (xxxx is the place holder for the specific input's point number).

2. THERE ARE (WERE) A MAX OF 9999 POINTS OF EACH DATA TYPE.

When Modbus was invented, they thought 9,999 items of each memory type were enough.

Most vendors ignore this limit today – they make clients that can read more, and they make devices which can serve more if required.

Older clients cannot poll for more than 9,999 items.

Even though 9,999 was an arbitrary choice there is a practical limit imposed by the protocol. The Modbus message uses a 16-bit word to identify the point number to be read/written. The largest number that can fit in 16 bits is 65535 and hence the highest point number that can be read is point 65535. Most vendors, these days, allow their software to read any points in this range.

400001, 400002 ... 409999..... We call this five-digit addressing.

So now we come to a naming problem.

3. 5 DIGIT VS 6 DIGIT ADDRESSING

If 40001 is the $1^{\text{st}},$ 40002 the 2^{nd} We get to 49,999 and then what? 50,000 No!

We introduce an extra zero.

Instead of 40001 we talk about 400001, 40002 becomes 4000002

Thus

400001, 400002 ... 409999, 410000, 410001 We call this six digit addressing.

There are 4 types of data - They are ambiguously identified.

When Modbus was defined, the inventors gave name and identifiers to each data point in each of the 4 memory areas. Each point was given a public and a hidden identifier. When these two get confused so do we.

Holding registers are most commonly identified as

The '4' indicated 'Holding Register'.

The remainder of the number is the 'Holding Register' number.

40001 means the 1st Holding Register.

40002 means the 2nd Holding Register.

BUT HERE IS THE IMPORTANT PART

Let's say you want to read, for example, the value of holding register named 40010.

Our intuition expects a Modbus poll to say, "Read holding register # 40010".

However, Modbus has its quirks. When Modbus reads it sends a message saying "Read Holding Registers - offset from the 1st holding register by 9".

Thus privately (inside the Modbus message) the holding register 40010 is identified as 9.

Example:

Configure your client to read 40108 (Public address)

Inside the Modbus message sent you will find.

Here is an example of a request to read registers

40108-40110 from slave device 17:



The same discussion applies to the other data types.

Publicly we number them from 1. Privately (inside the messages) we number them by their offset from the 1^{st} one (ie we number the 1^{st} one as zero.)

Another Factor

Some Vendors do not use the Oxxxx, 1xxxx, 3xxxx, 4xxxx notations when itemizing data points.

In the example below the Vendor doc doesn't tell you if it's a holding register, or input register and they are numbered from 1. You would have to check the assumption that point number 1 is 40001.

Veris	100 A		38/1	ACM MODBUS POINT MAP
		1102	J 0/ h	ICM MODBOSTOINT MAT
F O E	кмат			
Tnl.	Flog.	R/W	NV	Description
1	257/258	R/W	NV	Energy Concumption, kwh, Low word integer
1 2	259/260	R/W	NV	Energy Consumption, kwh, High-word Integer
				Both 257/258 and 259/260 have the same floating point
				value.
3 4 5 6 7	261/262	10		Real Power, kW
4	263/264	IK R		Reactive Fower, KVAR
5	265/268	R R		Apparent Power, KVA
6	267/268	R		Total Power Factor
1	269/270	R		Voltage, L-L, ave of 3 phases

4. WHAT ABOUT SCALING IN MODBUS

Modbus does not provide a method for transporting large or Floating Point numbers or a mechanism for scaling analog values.

A 16-bit word can only contain values in the range 0-65535. Only whole numbers are permitted.

To work around this many server device manufacturers use multipliers and document them in their manuals. For example, to report a temperature of 58.5 the device reports a value of 585, and make a note in the manual that the master should scale by 10.

This scaling is achieved by adopting a convention between the client and the server.

What about large numbers > 65535

Modbus does not provide a mechanism, but 3 important schemes are widely used.

Long Integers – Two consecutive 16-bit words are interpreted as a 32-bit long integer.

MK10 values – Two consecutive words are used. The 1^{st} reports the number of units, and the 2^{nd} reports the number of 10,000's.

Floating Point Numbers – Two consecutive words are used and a scheme. (See section X)

These schemes are conventions and not all servers or clients support them.

The protocol does not identify these big numbers. Only the vendor docs do. What we mean by this is – if you look at the byte stream in a Modbus message

there is no way of telling whether you are looking at two consecutive 16-bit words, or two consecutive words that should be interpreted as floating point, long or MK10 formats. Because of this you always have to look to the vendor docs.

Read more in Appendix 3.

5. FLOATING POINT NUMBERS IN MODBUS

Modbus was not designed to transport floating point numbers. After the protocol was released and in use – some people came up with a scheme to using two consecutive 16-bit registers to transport one floating point number. The scheme is essentially a set of rules for interpreting the bits in the 2x registers as the elements of a floating point number (like a mini protocol). Other people came up with other schemes.

One of these schemes has come to dominate. It is called standard IEEE754.

Some devices (servers) do not support floating point numbers.

Many clients (masters) do not support floating point numbers.

A master and a server must use the same floating point scheme to work together.

Read more in Appendix 4.

6. BYTE/WORD ORDER – AN AMBIGUOUS NIGHTMARE

It takes two bytes to make a 16-bit word. These bytes can be arranged two ways.

When floating point, long integer or MK10 value is transported there are 4 bytes in two words. The order in which the words are sent as well as the order in which the bytes are packed into each word can change from device to device.

How did this stupid situation come to be?

Some microprocessors arrange the bytes in a word in one order and other microprocessor's do it in the opposite order. Some programmers account for this and take steps for the device to serve its bytes in the standard order but some manufacturers had bad programmers who did not care, and their device put out data in the wrong order.

Most often you will learn of this issue the hard way – the most common symptom – the values you see in the client are not what you expect.

The jargon word for the order in which bytes are packed into a word is 'Endianess'.

Here are an example of how this works.

Each block represents one byte. The two bytes make a word. The value in each block is in decimal.

This can be interpreted as

1x256 + 2 = 258 (High Order or Most Significant Byte 1st)

1 + 2x256 = 513

This is ambiguous. Here is how you resolve this -

- Apply common sense Which value is correct.
- Read the manual and look for the word Endianess' or 'Byte Order'. Some examples are provided below.
- Make an assumption The protocol spec requires the high order byte to be transmitted 1st so assume it is.
- If your client / master allows, use a function to swap the byte order.

These two FieldServer function combine two 16 bits words using the IEEE754 rule and make a floating point number. There are two functions because they use the words in different orders.

- 2.i16-1.float-sw
- 2.i16-1.float

	() »
ð	tireye
COMMUNI	CATIONS
	The protocol to be used is Modbus RTU. This is implemented by the master (PC, PLC, etc.) issuing a poll to the slave (BurnerLogux) and the slave responding with the appropriate message.

MESSAGE FORMAT

DST	FNC	ADR	ADR	DAT	DAT	CRC	CHC
		H	LO	HI	LO	LO	HI
100 100	DST refe	rs to the logical	address of	the slave			185
Extract from	a Manual.			. FNC 03 is a read req des number of the dat	2		request.
Show High o	rder or Mos	st Significan	it Byte	are mapped as HOL s address 00.	DING REGI	STERS. Reg	ister address
is transmitte		how the sp		d A word is a	n integer con-	asting of 2 by	les
•	d 1 st . This is				n integer con	asting of 2 by	des

7. BIT ORDER – SOMETIMES IT'S A PROBLEM TOO.

In older Modicon PLC's bits were numbered 1-16. All modern systems use 0-15.

2.3 DESCRIPTION OF THE MODBUS PACKET STRUCTURE

Every Modbus packet consists of four fields:

- 11 The Address Field
- 2) The Function Field
- 31 The Data Field
- 4) The Error Check Field (Checksum)

2.3.1 ADDRESS FIELD

The address field is 1-byte long and identifies which slave device the packet is for. Valid addresses range between 1 and 217. The slave device whose address matches the value in this field will perform the command specified in the packet.

2.3.2 FUNCTION FIELD

The function field is 1-byte long and tells the addressed slave which function to perform. The Modbus functions supported by the 3710 ACM are listed in Figure 2.1.

2.3.3 DATA FIELD

The Data Field varies in length depending on whether the message is a request or a response packet. This field typically contains information required by the slave

Modbus Spec.

device to perform the command specified in a request packet or data being passed back by the slave device in a response packet.

In general, data in this field are contained in either 16bit or 32-bit registers. In 16-bit mode, registers are transmitted in the order of high-order byte first, low order byte second. In 32-bit mode, registers are transmitted in the order of high-order word first, loworder word second. For example, a 3710 ACM real-

time parameter has the content 0012ABCD Hex, In 16-bit mode, only the low-order register is transmitted: High order byte AB Hex Low order byte CD Hex gister will be transmitted in the order AB CD. Thi In ude, both the high order and the low order e transmitted: reg rder word: gh order byte = 00 Hex order byte 12 Hex word: order byte AB Hex der hyte = CD Hes This nitted in the order 00-12 AB CD. Notes in a Vendor manual indicate byte order. In this case, high order byte first and thus this vendor meets the

8. MODBUS AND GATEWAYS

A gateway is a device that make data read using one protocol available using another protocol. For example, you could read Modbus data from a power meter and serve that data using BACnet to a Building Automation System.

What data must the gateway report if the Modbus is offline or the data cannot be read? It can report the last value read. How old is that value? In this example, we can exploit a property of each BACnet data object called Reliability. When the validity of the data is unknown, like when a field device is offline, we mark the BACnet objects as unreliable. Now a consumer of that data has enough information – he knows the value and if it is reliable. It is his call whether to use the data.

Modbus does not have an equivalent mechanism. If a gateway is doing the opposite, for example, reading BACnet data and serving that data using Modbus. If the BACnet link is broken the data validity is questionable. However, in Modbus there is no way of reporting this.

The gateway can take one of two actions – serve the invalid data or – not serve the data – by not responding to the poll. This is the strategy FieldServer gateways use. If the Data is invalid, the Gateway does not respond to a request for that data and allows the client to time out.

9. WHAT ABOUT ERRORS / EXCEPTIONS.

Modbus has a limited way of reporting errors. A server / slave device can respond to a message in a way that reports an error. These are called exception messages.

If you are looking at a message byte stream, exceptions are easy to identify.



Code Name / Meaning

1 ILLEGAL FUNCTION

The function code received in the query is not an allowable action for the slave. If a Poll Program Complete command was issued, this code indicates that no program function preceded it.

2 ILLEGAL DATA ADDRESS

The data address received in the query is not an allowable address for the slave.

3 ILLEGAL DATA VALUE

A value contained in the query data field is not an allowable value for the slave.

4 SLAVE DEVICE FAILURE

An unrecoverable error occurred while the slave was attempting to perform the requested action.

5 ACKNOWLEDGE

The slave has accepted the request and is processing it, but a long duration of time will be required to do so. This response is returned to prevent a timeout error from occurring in the master. The master can next issue a Poll Program Complete message to determine if processing is completed.

6 SLAVE DEVICE BUSY

The slave is engaged in processing a long–duration program command. The master should retransmit the message later when the slave is free.

10. THERE CAN ONLY BE ONE MASTER ON A MODBUS SERIAL TRUNK

Modbus is a poll-response type of protocol. A master issues a message If the address in the message matches the address of a server device it will respond (if it can). All other devices remain quiet all the time until they are sent a message with a matching address. The master must wait long enough to process the response before sending the next message. If it doesn't then its next poll and the response from the previous may overlap.

When Modbus over Ethernet is used, more than one master can poll a server device for data. The number of queries that a server can process simultaneously is dependent on several factors – does the vendor support multiple simultaneous socket connections and how many do they allow. Vendors hardly ever publish this information.

11. MULTIPLE CLIENTS OF A MODBUS SLAVE

We are frequently asked how you deal with a situation where you have more than one client for a slave(s). The Modbus spec does not support this, but we have a solution.

The essence of the solution is to use a multi-port FieldServer. Connect each client to its own port and the slave(s) to their own ports. Each client will see a single virtual slave(s) on its network. This not only solves the problem but is extremely efficient. Ofcourse the FieldServer needs to be correctly configured.

In a situation like this we exploit the FieldServer technology known as 'Port Expansion'.

Figure 1: Normally it is not possible to connect two clients to the same slave.Therearetwoprimaryreasons:1) If you are using RS232 then there can only be two devices on the cable segment.

2) If you are using RS485 then the 2nd client will not know to process the poll from the 1st client. It will cause errors.



Figure 2: Using a FieldServer with an appropriate configuration solves this problem whether you are using RS232 otr RS485.



Figure 3: Each client is on its own port. Thus, each client does not see poll messages from the other client. In this example client#1 sends a poll to the FieldServer. Then it is directed to a specific slave address. When the poll arrives at the FieldServer, the FieldServer checks the address against its configuration. If there is no match, then an exception response is sent. If there is a match the FieldServer determines the port that the matching slave is configured on. The poll message is then relayed to the slave port.



Figure 4: The slave responds. The FieldServer relays the response to client#1. The FieldServer also extracts the data from the response and stores in a temporary location (FieldServer calls that a cache block). The duration/expiry of the storage is configurable.



Figure 5: If any client requests the same data (client#1 or #2) and the data has not expired then the FieldServer responds with data from the temporary storage.



Figure 6: If any client requests different data or if the temporary data has expired then the match and relay process is repeated requesting the new data.



Figure 7: The slave responds, the response is relayed to the client doing the polling (Client#2 in this case) and the data is stored temporarily so that it is available to the other client.



12. OLD DEVICE - SLOW PROCESSORS - LIMITED CAPABILITY

Many older devices have old microprocessors that can't do too much work at once. Often this microprocessor is used to run the device and handle the Modbus communication.

It is not uncommon to see device with the following limitations.

- * You can only read one data point per message. I.e length must be 1.
- * You must have a delay between sending messages.

13. MODBUS ASCII, JBUS, ENRON AND OTHER VARIANTS

There are several variants of Modbus. They are not interoperable. I.e. A Modbus RTU master cannot read a Modbus ASCII field device.

ASCII – an attempt to make the Modbus message human readable but encoding the hex value of each byte in ascii. Stupid. Doubles the message length.

Jbus – Highway robbery. A Modbus RTU variation that allows more than 9999 of each data type to be read. These days most vendors include this in their RTU drivers, so you don't have to pay extra.

Enron – Came up with a way of carrying other data in the Modbus messages. They used multiple words to form data objects. Essentially a set of conventions. Both the client and server must support them.

MODBUS RS232, RS485 AND TCP/IP



14. HOW MODBUS IS TRANSPORTED

There are 3 main physical layers for Modbus.

RS232: One master and one slave. Typically, a cable with 3 conductors with max length of approx a couple of hundred feet. Usually, easy. Sometimes some jumpers are required at one end to defeat handshaking.

RS485: One master and up to 128 slaves but take care to read more if you plan on more than 32. There are two wiring systems – so called 2-wore and so called 4-wire. They can be incompatible, but usually 4-wire devices can be made to work on 2-wire systems. Each device must have a unique address and all devices must be set to the same baud rate, data bits, stop bits and parity. Usually easy to implement. The RS485 physical layer allows up to 128 devices to be installed on a single network with a max physical length of 4000ft and speeds up to 115k baud. Using repeaters allows the length to be increased. Compare to Ethernet where the spec allows a max of 100 meters (330ft) on a single unrepeated segment.

TCP/IP: All devices are essentially peers. A single device can be a master and a server. Routers can be used to connect sub-nets together. Broadcasts are almost ever used so are not an issue.

15. MODBUS ON RS232

RS232 requires a minimum of 3 conductors to connect the two devices. Rx, Tx and Ground.

Some devices implement hardware handshaking. This means that before they send a message some voltage must be applied to one of the other pins on the port. If hardware handshaking is active on the device, then you will never get a response until you bypass it or implement it. We recommend bypassing it because there are often differences in the ways that vendors implemented it.

Here are typical jumper schemes that can be applied to defeat handshaking.

Connect these pins together on the 9 Pin D-Type connector connected to the server device.

- Pin Function
- '1 DCD
- 4 DTR
- 6 DSR

And

- Pin Function
- '7 RTS
- '8 CTS
- '9 RI (often omitted)



16. MODBUS ON RS485

Search the Internet on RS485 you will find Bob Perrins's article called the "THE **ART** AND SCIENCE OF **RS-485".** It is his reference to Art that makes RS485 bad. What he means is that RS485 is often non-trivial and getting a network working can rely more on experience and experimentation.

Here is our simplified advice:



RS485 is a 3 conductor network. You take a huge risk by not installing the 3rd conductor. You risk blowing 485 ports, you risk unstable operation (works sometimes and doesn't work other times) and finally you risk re-installation. more detailed discussion For а read this article http://www.chipkin.com/articles/rs485-cables-why-you-need-3-wires-for-2two-wire-rs485. The more power sources used to power devices, the greater the physical separation of devices, the less well-grounded devices and power sources are the greater the risk. Remember this statement: The so-called Ground Terminal on a RS485 interface is not a connection to ground. It is a common reference signal. The voltage level on the Tx/Rx conductors are measured relative to this voltage level.

You can (if you must) use a shield drain wire as the 3rd conductor (ground reference conductor)



Always connect the ground reference conductor first if you are connecting a device that is powered up or you are connecting your laptop an operating network.

OR

Always choose devices that have optical isolation - this almost always will protect the RS485 transmitter / receivers.



You can get away without the shield. The twisted pair used for Tx and Rx is more effective at noise cancellation than the shield.



Take care where you run your cables. It seems obvious not to wind your cable around other cables or sources of electricity / magnetism. People are often surprised to find that the worst source of induced noise are switching DC loads. Another big culprit are Variable Frequency drives.

This is the RS485 Cable. It not secured so vibration will get a chance to do its work,

No No No. These are relays – switching DC signals. Switching DC signals are the worst noise source.

These are 480 Volt motor leads. Please don't do this.



Tip Advice #5 – Cable Type

Cable selection does make a difference.

All cables offer impedance (resistance). Some cables are designed so that the impedance is independent of distance. You want one of these cables. A clue to knowing if you selected one is to look at the cable's Nominal Impedance. If they quote a number such a 1000hms you have a good cable. If they quote an impedance per meter/foot you have chosen the wrong kind.

Wrong in the sense – to determine the value of terminating resistors now requires measurements and calculations. Choose low capacitance cables.

Can you use Cat5 cable? Yes. Use one pair for Tx,Rx and a conductor from another pair for the ground reference signal.

We recommend these two cables.

Belden 3106A



Multi-Conductor – EIA Industrial RS-485 PLTC/CM 22 AWG stranded (7x30) tinned copper conductors, Datalene[®] insulation, twisted pairs, overall Beldfoil[®] shield (100% coverage) plus a tinned copper braid (90% coverage), drain wire, UV resistant PVC jacket.

Belden 3107A



Multi-Conductor - EIA Industrial RS-485 PLTC/CM 22 AWG stranded (7x30) tinned copper conductors, Datalene[®] insulation, twisted pairs, overall Beldfoil[®] shield (100% coverage) plus a tinned copper braid (90% coverage), drain wire, UV resistant PVC jacket.



How do you put more than 32 devices on a single RS485 trunk?

The simple answer is use a repeater but in practice one isn't always necessary.

The RS485 standard is based on 32 devices. Since the standard was developed most RS485 chips present less than the full unit load originally specified. Today you get half and quarter load devices. Thus, to see how many devices you can install you simply get the data sheets and add the loads. Look for "UL" on the data sheet. It stands for Unit Load.



Cable Lengths and Baud Rates

Practically speaking you can go up to 4000 feet at baud rates up to 76800 baud. Above that you need to do a little math and reduce the length. For example, at 115k baud your cable should not be much longer than 2500 feet.

However, the higher the baud rate the more sensitive the cable is to the quality of installation – issues like how much twisted pair is unwound at each termination start to become very very important.


Source: Ten Ways to Bulletproof RS-485 Interfaces National Semiconductor

Application Note 1057 John Goldie October 1996



How many devices to install on a single RS485 Trunk (Bandwidth Issues).

There are non-electrical considerations to determine how many devices you put on a Modbus trunk network. It's not possible to provide a calculator to work out how many devices to install on a single network but the following list provides some help in assessing bandwidth considerations.

Consider the following factors.

• A single Modbus message can only read consecutive data points.

If you need to read 40001 and 40003 you must either:

read 40001 length=3

read 40001 length=1 and read 40003 length =3 (2 messages and 2 responses)

• A single Modbus message cannot read more than 125 16 bit words.

The more dispersed the Modbus points you are reading the more messages and responses you will need.

For example. If you need to read 40001 and 40128 then you will need at least two messages because all the data cannot be read in one message.

Some devices have more severe limits. For example, Crestron can only read 8 registers at a time.

• A single Modbus message can only read data of one type.

If you need to read a coil and a holding register you will need at last one message for each.

 There may be some latency in the server devices – a time it takes to respond to messages.

Some devices take up to 1 seconds between receiving a message and responding.

Some devices can only be polled once per x seconds.

• What is the baud rate?

Divide the baud rate by 10 to get approx characters per second.

Divide the result by 2 to get approx number of words per second.

Thus at 19200 baud it takes approx to read 125 registers.

Poll = 10 bytes at 1920 per sec

Server latency

Response = 125 words at 960 per sec.

Client Latency (delay in storing response and sending next)

Approx 0.15 secs to .35 secs with typical latencies.



What can go wrong with 485?

Let's say you adopted all the best practices for installation of the network, but you get intermittent or unacceptable performance because of packet loss, noise, collisions ... Then you should consider hiring an expert to resolve your problems because now you are in the 'Art' part of RS485. These are some of the things they will look at.

• Reflections.

Without a scope and expertise, you won't know this is a factor. It is easy and cheap to eliminate. Look at the cable spec. Find the nominal impedance. Buy two resistors of the same value. At each end of the trunk install the resistors between the Tx and Rx terminals. If you don't have obvious ends of the trunk (because you created a star) then we recommend re-cabling to form a linear trunk or we wish you luck.

Some devices have terminating resistors built into them. If the vendor did a poor job, the default is to have the resistor active, and they must be disabled unless they are the terminating devices on the network. Read vendor doc.

• Biasing, Idle State Biasing, Fail Safe Biasing, Anti-Aliasing

There are a whole string of terms uses as synonyms to describe this phenomenon.

To use two wires (as opposed to full duplex 4 wire) for RS485 each devices transmitter and receiver must be set to an idle state to release the line for others use. Releasing the line means allowing it to 'float'. It must not be allowed to float at any voltage level, so devices have pull up/down resistors to pull the line to an allowable 'floating' voltage (the floating state is also known as the tri-state). The load presented by other devices on the network affects this floating so the resistor values may need to be changed depending on the number of devices installed and the values of the pull up/down resistors they are using. (You can imagine how tricky it is going to be to resolve this). If a device floating devices isn't floating at all. The other devices will think that it is transmitting or receiving and thus blocking the line.

The simplest way of knowing if this is a factor – Does the device work properly when it is the only device on the network? When you install it in the full network other devices, or this device stops working properly. This device and/or the pull up/down resistors of other devices are candidates for investigation.

A number of vendors have a range of pull up/down resistors installed and allow you to change the selection using software or jumpers.

• Line Drive On / Off

To use two wires for RS485 each devices transmitter and receiver must be set to an idle state to release the line for others use. When a device wants to send it must grab the line. When it has finished sending it must release the line. You can see there are potential problems here. What happens if one device waits too long after sending its last bit before releasing the line – it's possible that the other devices will miss some bits of data.



Take care with the topology. The best topology is a single trunk that in-outs on the terminal blocks of each device it connects. What do we mean by best? We mean the choice which is least likely to cause problems.

Best arrangement. (Showing TX conductor for reference only)



Getting worse. Making the connections to the RS485 terminals, drops instead of connections starts to give the electrical signals all kinds of complicated paths

for reflections and harmonics. It is obvious that if the drops are long and are not twisted then you also have more chance to induce noise. (Showing TX conductor for reference only)



Worst. Avoid Star configurations. They are so much harder to debug when it gets tricky. (Showing TX conductor for reference only)

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MODBUS RESOURCES, TESTING AND TROUBLE SHOOTING

A CAS Modbus Scanner	-	serves one open,	X
File Help			
\bigcirc	Chip		
COM 3:9600,N,8,1.0 timeout: 3	Select a task and click p	oll	Poll 🗌 Auto update
Device: 12 Read Coll status starting at 0 for 400 Read Input status starting at 0 for 400 Read Input status starting at 0 for 100 Read Input registers starting at 0 for 100 Write Multiple Colls starting at 0 for 100 Write Multiple Colls starting at 0 for 50 Write Multiple Registers starting at 0 for 400 Write Multiple Registers starting at 0 for Write Multiple Registers starting at 0 for Write Multiple Registers starting at 100 Write Multiple Registers starting at 100 Write Multiple Registers starting at 100 Write Multiple Registers starting at 0 for Read Holding registers starting at 0 for Read Coll status starting at 0 for 100 Write Multiple Registers starting at 0 for Read Kolding Registers Starting at 0 for Kong Kong Kong Kong Kong Kong Kong K	Offset St	tandard address 🤇 6 digit a	ddress Value
[12:35:39] Ready [12:35:38] Starting up			

17. WHAT TO TAKE TO SITE WITH YOU

Here is a list of tools and resources you should carry with you to site for Modbus commissioning.

1. USB->485 converter

CAS uses: USB-COMI-SI-M from

http://www.usbgear.com/computer_cable_details.cfm?sku=USB-COMi-SI-M&cats=476&catid=494,476,199,461,106,1009,601

2. USB->232 Converter

Any will do

3. Laptop

4. Wireshark packet sniffer software - free download

http://www.wireshark.org/download.html

5. CAS Modbus Scanner – free download

CAS Modbus Scanner is a utility to retrieve coils, inputs, holding registers, and input registers from a Modbus enabled device. Values retrieved from the device can be viewed in many different formats including Binary, HEX, Uint16, Int16, Uint32, Int32, and Float32.

http://www.chipkin.com/cas-modbus-scanner

6. CAS Modbus Parser – free download

Have you ever needed to analyze a Modbus RTU message? The CAS Modbus RTU parser can analyze a Modbus RTU message and tell you if there are any errors in the message, what type of messages it is, what data is being written or read from your device, what device the message came from, and more...

http://www.chipkin.com/cas-modbus-rtu-parser/

7. Serial Break out box



8. Lcom DB9-Terminal blocks (or similar)

http://www.l-com.com/item.aspx?id=8141 Male and Female



9. DB9 and DB25 make and female connector make-up kits (Solder free)

10. Rx / TX cross cross over.

It is useful to be able to swap the conductors connected to pins 2 and 3. Take a module with you. It is easier than changing the wires.

EG. Ziotek Null Modem Adapter DB25 <u>http://www.cyberguys.com/product-</u> <u>details/?productid=751&rtn=750&core_cross=SEARCH_DETAIL_SIMILAR#pag</u> <u>e=page-1</u>



11. Terminating Resistors

Take 52.3, 75, 100, 120 and 150 Ohm resistors with you. 0.25 Watt is usually more than enough.

12. Gender Benders



13. Ethernet Patch cables

14. Hub

A hub is not a switch. A hub can be used for trouble shooting whereas only as 'supervised' switch can. Most switches are not supervised.

For more information read Appendix 5.

Appendix

18. TROUBLE SHOOTING MODBUS TCP/IP

REQUIRED TOOLS

Hub or Supervised Switch

Wireshark – Free Download

http://www.wireshark.org/download.html



Tip #1: You might not capture the traffic if you don't use a hub. Read the article on hub and switches to understand why.



Tip #2: You can select the packets you capture to reduce log file size by defining a capture filter before you start the capture.

We suggest you avoid this. If you are short of space you can select which packets you save.



Tip #3: You can select which packets you view from the total log by defining a display filter.



Tip #4: You can select which packets to save in the log files.



Tip #5: You can search for particular packets.

HOW TO CAPTURE WITH WIRESHARK

1. Capture – Main Menu



- 2. Interfaces On Capture Menu
- a) You get a list of network adapters. Pick the one connected to the network of interest. It's probably not the wireless adapter. Most often it's the adapter with the packet count increasing.

	IP	Packets	Packets/s	[]	Stop
	unknown	0	0	Start	Options
)	192.168.1.127	37	1	Start	Options

Description	IP	Packets	Packets/s	Stop
Á Adapter for generic dialup and VPN capture	unknown			Start Options Det
NVIDIA nForce MCP Networking Adapter Driver (Microsoft's Packet Scheduler)	192.168.1.127	37	1	Start Options Det

- b) Select the Start button or
- c) Select the options button to define a capture filter. Define the filter and click start.

3. A list	of packets accumu	lates on the screen.	
Time	Source	Destination	

	Time	Source	Destination	Protocol	Info
213	302.31/110	192.109.1.119	192.108.1.81	ICP	4153-L
214	302.319551	192.168.1.81	192.168.1.118	TCP	asa-ap
215	302.319561	192.168.1.118	192.168.1.81	TCP	afs3-b
216	302.321023	192.168.1.118	192.168.1.81	Modbus/T	que
217	302.325145	192.168.1.81	192.168.1.118	TCP	asa-ap
218	302.328580	192.168.1.81	192.168.1.118	Modbus/T	respor
219	302.410712	fe80::d57f:df48:4ae3:	ff02::c	SSDP	M-SEAR
220	302.456205	192.168.1.118	192.168.1.81	TCP	afs3-b
221	302.459244	192.168.1.81	192.168.1.118	TCP	[TCP D
222	303.828843	Cisco-Li_3a:27:b8	AsustekC_b7:84:06	ARP	who ha
223	303.828852	Asustekc_b7:84:06	Cisco-Li_3a:27:b8	ARP	192.16
224	305.138372	192.168.1.118	192.168.1.81	TCP	afs3-b
225	305.139814	192.168.1.118	192.168.1.81	TCP	afs3-u
226	305.141845	192.168.1.81	192.168.1.118	TCP	asa-ap
227	305.141855	192.168.1.118	192.168.1.81	TCP	afs3-i
228	305.143343	192.168.1.118	192.168.1.81	Modbus /T	ane

4. Apply a Display Filter. More on display filters later. For now, simply type **mbtcp** into the filter field and click apply.

No		Time	Source	Destination	Protocol
۷.	118	287.300038	192.108.1.118	192.108.1.81	MOUDUS/TCH
27	721	287.308911	192.168.1.81	192.168.1.118	Modbus/TCF
29	906	289.192887	192.168.1.118	192.168.1.81	Modbus/TCF
29	908	289.198783	192.168.1.81	192.168.1.118	Modbus/TCF
29	993	289.935194	192.168.1.118	192.168.1.81	Modbus/TCF
29	996	289.943194	192.168.1.81	192.168.1.118	Modbus/TCF
30	075	290.634701	192.168.1.118	192.168.1.81	Modbus/TCF

5. Find the packet you are interested in. Click on it to select it. A breakout of the selected packet's data is shown below the packet list.

iter: mbtcp		 Expres 	sion <u>C</u> lear Apply
o Time	Source	Destination	Protocol
2/18 28/.300038 2721 287.308911	192.108.1.118	192.108.1.81	Modbus/TCP Modbus/TCP
2906 289.192887	192.168.1.118	192.168.1.81	Modbus/TCP
2908 289.192887	192.168.1.81	192.168.1.118	Modbus/TCP Modbus/TCP
2993 289,935194	192.168.1.118	192.168.1.81	Modbus/TCP
2996 289,943194	192.168.1.81	192.168.1.118	Modbus/TCP
3075 290.634701	192.168.1.118	192.168.1.81	Modbus/TCP
3077 290.642302	192.168.1.81	192.168.1.118	Modbus/TCP
3162 292.623526	192.168.1.118	192.168.1.81	Modbus/TCP
3164 292.634954	192.168.1.81	192.168.1.118	Modbus/TCP
3172 295.167441	192.168.1.118	192.168.1.81	Modbus/TCP
3174 295.175004	192.168.1.81	192.168.1.118	Modbus/TCP
3184 298.607005	192.168.1.118	192.168.1.81	Modbus/TCP
3186 298.613699	192.168.1.81	192.168.1.118	Modbus/TCP
3205 299.320197	192.168.1.118	192.168.1.81	Modbus/TCP
3207 299.327326	192,168,1,81	192.168.1.118	Modbus/TCP
3216 302.321023	192.168.1.118	192.168.1.81	Modbus/TCP
3218 302.328580	192.168.1.81	192.168.1.118	Modbus/TCP
3228 305.143343	192.168.1.118	192.168.1.81	Modbus/TCP
3230 305.150013	192.168.1.81	192.168.1.118	Modbus/TCP
A thernet II, Src:		(4 A A A A A A A A A A A A A A A A A A A	192.168.1.118 (
I ternet Protocol The nsmission Cont	, src: 192.168.1.83 rol Protocol, src #	l (192.168.1.81), Dst: Port: asa-appl-proto (502), Dst Port:
I ternet Protocol Th Insmission Cont	rol Protocol, Src P 4 06 50 4e 12 0 0 00 7 06 fa da c 5 5f 78 00 01 c 0 00 00 0	Port: asa-appl-proto (0 66 08 00 45 00 .# 0 a8 01 51 cg a8 .> b 1c 70 42 50 48 .v. 0 10 0b 01 0d	502), Dst Port: P NfE. Q XPBP. L

6. You can break out the level of detail by expanding the sections of the packet.

Think of a Modbus packet as a letter you send to a Modbus device. When you take it to the Modbus post office. The clerk says he does not understand the address. He passes it to the TCP/IP clerk. The TCP/IP clerk takes your letter and puts it in a bigger envelope. He addresses the envelope with a TCP/IP address. He passes it to the Ethernet post office clerk. The Ethernet clerk takes your letter and puts it in a bigger envelope. He addresses the envelope with a hardware address and sends it to that computer. When it arrives, the process is reversed until finally the contents are passed to the bacnet application.



Ethernet packets contain packets from other higher-level protocols nested inside each other. You drill down to see the detail you want.

In the example below you can see the modbus packet nested inside an IP protocol packet which is in turn nested inside an Ethernet packet.

7. Drill down to see the Mdobus info

🖪 Frame 3218 (76 bytes on wire, 76 bytes captured)
⊞ Ethernet II, Src: SierraMo_12:00:66 (00:50:4e:12:00:66), Dst: AsustekC_b7:84:06 (00:23:54:b7:84:06)
⊞ Internet Protocol, Src: 192.168.1.81 (192.168.1.81), Dst: 192.168.1.118 (192.168.1.118)
🗷 Transmission Control Protocol, Src Port: asa-appl-proto (502), Dst Port: afs3-bos (7007), Seq: 1, Ack: 13, Len: 22
Modbus/TCP
transaction identifier: 2 protocol identifier: 0 length: 16
unit identifier: 11
🖃 Modbus
function 1: Read coils
byte count: 13
Data

Before you start a capture, you can specify a capture filter. The effect of the filter is to prevent all packets being captured. Doing this can save space when you save the log and it might make it easier to find the packets you are interested in. However, there is some risk that you might filter out the packets of interest.

For example, a BACnet device might not operate correctly because it is being hammered with packets from another protocol being sent incorrectly to the BACnet device. Our advice is to capture as much as possible and then filter what is displayed.

Capture	rk: Captur	e options				
Interface:	NVIDIA nF	orce MCP Networking Adapter Driver	(Microsoft's Packe	t Scheduler)	: \Device\Ni	PF_{101
IP address:	192.168.1.1	27				
Link-layer h	eader type:	Ethernet	~	Buffer size:	1	÷ 1
Capture	packets in pr	omiscuous mode				
Limit eac	h packet to	68 🔅 bytes				
Capture Filt						

CAPTURE FILTERS

Here are some sample filters

Examples:

Capture only traffic to or from IP address 172.18.5.4:

host 172.18.5.4

Capture only traffic to or from IP address 172.18.5.4 but exclude all FieldServer RUINET messages

host 192.168.1.81 and port not 1024

Capture traffic to or from a range of IP addresses:

net 192.168.0.0/24

or

net 192.168.0.0 mask 255.255.255.0

Capture traffic from a range of IP addresses:

src net 192.168.0.0/24

or

src net 192.168.0.0 mask 255.255.255.0

Capture traffic to a range of IP addresses:

dst net 192.168.0.0/24

or

dst net 192.168.0.0 mask 255.255.255.0

Capture only Modbus traffic: Assumes every device is compliant and is using the standard port.

port 502

Useful Hint:



It is easy to sort packets by source or destination IP, Click the column headings.

Useful Hint:



You can mark, packets you find interesting. Then later you can save, display or print the marked packets.

DISPLAY FILTERING



Any capture filter can be used as a display filter. You can use the expression builder to build selection criteria for filters.

SEARCHING

Looking for messages to/from particular devices

ip.addr == 192.168.1.90

Sent to/Sent From

ip.dst_host == "192.168.1.90"

ip.src_host == "192.168.1.90"

Looking for messages to/from particular Modbus devices

modbus_tcp.unit_id == 11 (look for all message which were sent to Modbus
Device #11)

You can use the expression builder to build filter expressions



From the drop-down list of protocols there is one specifically related to Modbus. They are shown below

present Predefined values:
= = = = = = = = = = = = = = = = = = =

19. USING THE CAS MODBUS SCANNER

CAS Mod	Ibus Scanner 🛛 🕅
?	No Tasks defined, Would you like to create some?
	<u>Y</u> es <u>N</u> o

Add a connection

Settings	
and the second sec	Add Task Add Connection Add Device Add Request Add Write Edit Delete
	OK Cancel Apply Help

Choose from Serial or Ethernet

Settings		X
Settings About Auto Update Add Task	Add Task - TCP 192.168.1.81:502 timeout: 3	Add Connection Add Device Add Request Add Write Edit Delete
		1
	OK Cancel Apply	Help

Add devices. The device number is the Modbus Device Number.

Add requests – polls for data. You can multiple requests for each device.

Settings		X
Settings About Auto Update Add Task	Add Task TCP 192.168.1.81:502 timeout: 3 Device: 11 Read Holding registers starting at 40001 for 100	Add Connection Add Device Add Request Add Write Edit Delete
	OK Cancel Apply	Help

You can add multiple connections. More than one of each type. Each connection can have one or more device. Each device can have one or more requests.



Once connections, devices and requests have been defined you can scan for data, exit or edit the settings.

To scan for data – Double click a request. It will be executed once. You can have the request auto repeat by checking the Auto Update box.

You will not get a response every time you poll. You may be polling the wrong device with the wrong IP address or wrong baud rate. You could be polling for points that don't exist ... there are many reasons. If you don't get a response this is called a timeout.



20. CONVERTING MODBUS 16 BIT NUMBERS TO 32 BIT NUMBERS

Often the Vendor documentation does not report the byte order in which registers are served or the order in which words must be combined to form 32 bit numbers. For this reason FieldServer provides 4 functions to convert Modbus 16 bit numbers to 32 bit numbers.

2.i16-1.i32

2.i16-1.i32-s

2.i16-1.i32-sw

2.i16-1.i32-sb

Each of these functions takes 2x 16 bits numbers to form a 32-bit number. Each processes the bytes in a different order.



Practical Tip:

The easiest way to determine which function to use is to experiment. Look at the values in the FieldServer Data Arrays. If the values are obviously wrong, try the other move functions. (Don't forget that some numbers may be scaled so the number you see in the Data Array may 10x or 100x too big / small).

Example: In the move below if $DA_B01_REG[21] == 1$ and $DA_B01_REG[22] == 2$ Then $DA_B01_INT32[21] == 131073$ Explanation $1 + 65536^* 2 = 131073$ Or In Hexadecimal $0 \times 0001 + 0 \times 0002 * 0 \times 10000 = 0 \times 20001$

```
Moves
Source_Data_Array ,Source_Offset ,Target_Data_Array ,Target_Offset ,Length
,Function
DA_B01_REG ,21 ,DA_B01_INT32 ,21 ,2 ,2.i16-1.i32
```

By the way, the length is 2 because the move must process two values from the source.

Example:				
DA_B01_REG[21] == 1 and				
DA_B01_REG[22] == 2				
Function In Use	Value found in DA_B01_INT32[21]			
2.i16-1.i32	131073			
2.i16-1.i32s	16777728			
2.i16-1.i32-sw	65538			
2.i16-1.i32-sb	33554688			

21. HOW REAL (FLOATING POINT) AND 32-BIT DATA IS ENCODED IN MODBUS RTU MESSAGES

The article discusses some of the typical difficulties encountered when handling 32-bit data types via Modbus RTU and offers practical help for solving these problems.

The point-to-point Modbus protocol is a popular choice for RTU communications if for no other reason that it's basic convenience. The protocol itself controls the interactions of each device on a Modbus network, how device establishes a known address, how each device recognizes its messages and how basic information is extracted from the data. In essence, the protocol is the foundation of the entire Modbus network.

Such convenience does not come without some complications however, and Modbus RTU Message protocol is no exception. The protocol itself was designed based on devices with a 16-bit register length. Consequently, special considerations were required when implementing 32-bit data elements. This implementation settled on using two consecutive 16-bit registers to represent 32 bits of data or essentially 4 bytes of data. It is within these 4 bytes of data that single-precision floating point data can be encoded into a Modbus RTU message.

THE IMPORTANCE OF BYTE ORDER

Modbus itself does not define a floating-point data type but it is widely accepted that it implements 32-bit floating point data using the IEEE-754 standard. However, the IEEE standard has no clear-cut definition of byte order of the data payload. Therefore, the most important consideration when dealing with 32-bit data is that data is addressed in the proper order.

For example, the number 123456.00 as defined in the IEEE 754 standard for single-precision 32-bit floating point numbers appears as follows:



The effects of various byte orderings are significant. For example, ordering the 4 bytes of data that represent 123456.00 in a "B A D C" sequence in known as a "byte swap". When interpreted as an IEEE 744 floating point data type, the result is quite different:



Ordering the same bytes in a "C D A B" sequence is known as a "word swap". Again, the results differ drastically from the original value of 123456.00:

Hexidecimal Value							
Decimal		D		-	_	 Exponent 	
+1.08658251394509650E-019	F1	47	00	20] [0	01000000	1 .00000000100011111110001

Furthermore, both a "byte swap" and a "word swap" would essentially reverse the sequence of the bytes altogether to produce yet another result:



Clearly, when using network protocols such as Modbus, strict attention must be paid to how bytes of memory are ordered when they are transmitted, also known as the 'byte order'.

DETERMINING BYTE ORDER

The Modbus protocol itself is declared as a 'big-Endian' protocol, as per the Modbus Application Protocol Specification, V1.1.b:

"Modbus uses a "big-Endian" representation for addresses and data items. This means that when a numerical quantity larger than a single byte is transmitted, the most significant byte is sent first."

Big-Endian is the most commonly used format for network protocols – so common, in fact, that it is also referred to as 'network order'.

Given that the Modbus RTU message protocol is big-Endian, in order to successfully exchange a 32-bit datatype via a Modbus RTU message, the endianness of both the master and the slave must considered. Many RTU master and slave devices allow specific selection of byte order particularly in the case of software-simulated units. One must merely ensure that both all units are set to the same byte order.

As a rule of thumb, the family of a device's microprocessor determines its endianness. Typically, the big-Endian style (the high-order byte is stored first, followed by the low-order byte) is generally found in CPUs designed with a Motorola processor. The little-Endian style (the low-order byte is stored first, followed by the high-order byte) is generally found in CPUs using the Intel architecture. It is a matter of personal perspective as to which style is considered 'backwards'.

If, however, byte order and endianness is not a configurable option, you will have to determine the how to interpret the byte. This can be done requesting a known floating-point value from the slave. If an impossible value is returned, i.e. a number with a double-digit exponent or such, the byte ordering will most likely need modification.

PRACTICAL HELP

The FieldServer Modbus RTU drivers offer several function moves that handle 32-bit integers and 32-bit float values. More importantly, these function moves consider all different forms of byte sequencing. The following table shows the FieldServer function moves that copy two adjacent 16-bit registers to a 32-bit integer value.

Function Keyword	Swap Mode	Source Bytes	Target Bytes
2.i16-1.i32	N/A	[ab][cd]	[a b c d]
2.i16-1.i32-s	byte and word swap	[ab][cd]	[dcba]
2.i16-1.i32-sb	byte swap	[ab][cd]	[badc]
2.i16-1.i32-sw	word swap	[ab][cd]	[cdab]

The following table shows the FieldServer function moves that copy two adjacent 16-bit registers to a 32-bit floating point value:

Function Keyword	Swap Mode	Source Bytes	Target Bytes
2.i16-1.ifloat	N/A	[ab][cd]	[a b c d]
2.i16-1.ifloat-s	byte and word swap	[ab][cd]	[dcba]
2.i16-1.ifloat-sb	byte swap	[ab][cd]	[badc]
2.i16-1.ifloat-sw	word swap	[ab][cd]	[cdab]

The following table shows the FieldServer function moves that copy a single 32-bit floating point value to two adjacent 16-bit registers:

Function Keyword	Swap Mode	Source Bytes	Target Bytes
1.float-2.i16	N/A	[a b c d]	[a b][c d]
1.float-2.i16-s	byte and word swap	[a b c d]	[dc][ba]
1.float-2.i16-sb	byte swap	[a b c d]	[b a][d c]
1.float-2.i16-sw	word swap	[a b c d]	[c d][a b]

Given the vairous FieldServer function moves, the correct handling of 32-bit data is dependent on choosing the proper one. Observe the following behavior of these FieldServer function moves on the known single-precision decimal float value of 123456.00:

16-bit Values	Function Move	Result	Function Move	Result
0×2000 0x47F1	2.i16-1.float	123456.00	1.float-2.i16	0×2000 0x47F1
0xF147 0×0020	2.i16-1.float-s	123456.00	1.float-2.i16-s	0xF147 0X0020
0×0020 0xF147	2.i16-1.float-sb	123456.00	1.float-2.i16-sb	0×0020 0xF147
0x47F1 0×2000	2.i16-1.float-sw	123456.00	1.float-2.i16-sw	0x47F1 0×2000

Notice that different byte and word orderings require the use of the appropriate FieldServer function move. Once the proper function move is selected, the data can be converted in both directions.

Of the many hex-to-floating point converters and calculators that are available on the Internet, very few actually allow manipulation of the byte and word orders. One such utility is located at <u>www.61131.com/download.htm</u> where both Linux and Windows versions of the utilities can be downloaded.

Once installed, the utility is run as an executable with a single dialog interface. The utility presents the decimal float value of 123456.00 as follows:

	Value
Convert	+129456.00000000000
	+ E24000000000 40F 16 +123456.0000000
	HEX Bytes, 64 Bit double
Convert	00 00 00 00 00 24 PE 40
	🖉 Entel Byte order 🔽 swap Bytes 🗌 swap words 🗌 swap double word
	HEX Words, 64 Bit double
Convert	0000 0000 2400 40FE
	🕈 🖓 Intel Byte order 🗆 swap Bytes 🗆 swap words 📄 swap double word
	HEX Double Words, 64 Bit double
Convert	00000000 40FE2400
	🖉 Entel Byte order 🗆 swap Bytes 🗐 swap words 📔 swap dauble word
	HEX Bytes, 32 Bt float
Convert	00 20 P1 47
	🖉 🖓 Sintel Dyte order 🛛 sevep Dytes 🔲 sevep words
	HEX Words, 32 BP float
Convert	2000 47F1
	🖉 Entel Byte order 🛛 swap Bytes 🖓 swap words

One can then swap bytes and/or words to analyze what potential endianness issues may exist between Modbus RTU master and slave devices.

22. HUBS VS SWITCHES – USING WIRESHARK TO SNIFF NETWORK PACKETS

Gotcha #1: Use a hub not a switch

Why: Switches don't copy all messages to all ports. They try and optimize traffic so when they learn which port a device is connected to they send all messages intended for that device to that port and stop copying to all ports. (The jargon they use for this function is 'learning mode')

How do you know it's a hub: Just because it calls itself a hub doesn't mean it is one.

- If it says full-duplex in the product description it's probably not a hub.
- A switch that allows you to turn off the learning mode is effectively a hub.
- A switch with a monitored port copies all messages to the monitored port and thus you can use that port as if it were a hub.
- If it says 'switch' and you can't turn off learning mode and it doesn't have a monitor port, then it is not a hub.
- A router is never a hub.

Gotcha #2: Mixing 10 and 100 mbits/sec can cause problems.

Not all hubs copy 10mbit messages to 100mbit ports and vice versa. Use a 10mbit/sec hub if you are on a mixed network – almost all other faster devices are speed sensing and will downgrade themselves to 10mbits/sec and thus you will see all the packets. This is not true of some building automation engines where the speed of the port is configured.

You can work around this problem by connecting higher speed devices to a self-sending switch/hub and then connect that switch/hub to the 10mbit hub.

Recommended Hubs

- •10Mbit/sec Networks DX-EHB4 4 Port 10 Mbps HUB
- •Netgear DS104 Dual Speed HUB
- •10Mbit/sec Networks D-LINK DE-805TP

23. REVISION HISTORY

Date	Revision Document	Comments
2010Nov10	1.0	Published
2021Nov10	1.01	Updated Header, updated address, added Revision Table, implemented changes as requested on document "Required Update 2013Dec" and fixed some grammatical errors.