



Operating Manual

## EZ Gateway Modbus to BACnet Start-up Guide



Revision: 3.K

Document No.: T18626

Print Spec: 1000005389 (EO)



*The Safety Company*

**fieldserver**

MSA Safety  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066 USA

U.S. Support Information:  
+1 408 964-4443  
+1 800 727-4377  
Email: [smc-support@msasafety.com](mailto:smc-support@msasafety.com)

EMEA Support Information:  
+31 33 808 0590  
Email: [smc-support.emea@msasafety.com](mailto:smc-support.emea@msasafety.com)

For your local MSA contacts, please go to our website [www.MSAafety.com](http://www.MSAafety.com)

# Contents

<b>1</b>	<b>About the EZ Gateway</b>	<b>5</b>
1.1	Certification	5
1.2	Supplied Equipment	5
<b>2</b>	<b>Equipment Setup</b>	<b>6</b>
2.1	Mounting	6
2.2	Physical Dimensions	6
<b>3</b>	<b>Installation</b>	<b>7</b>
3.1	DIP Switch Settings	7
3.1.1	Bias Resistors	7
3.1.2	Termination Resistor	8
3.2	Connecting the R1 & R2 Ports	9
3.2.1	Wiring	9
3.2.2	Supported RS-485 Baud Rates by Protocol	9
3.3	10/100 Ethernet Connection Port	10
<b>4</b>	<b>Power up the Gateway</b>	<b>11</b>
<b>5</b>	<b>Connect the PC to the Gateway</b>	<b>12</b>
5.1	Connecting to the Gateway via Ethernet	12
5.1.1	Changing the Subnet of the Connected PC	12
5.2	Navigate to the Login Page	12
<b>6</b>	<b>Setup Web Server Security</b>	<b>13</b>
6.1	Login to the FieldServer	13
6.2	Select the Security Mode	15
6.2.1	HTTPS with Own Trusted TLS Certificate	16
6.2.2	HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption	16
<b>7</b>	<b>Configuring the EZ Gateway</b>	<b>17</b>
7.1	Controls, Status and Log Functions	17
7.2	Setting up the Connections	18
7.3	Creating Device EZ Profiles	19
7.3.1	Using the Device Web Interface to Map BACnet Objects	20
7.3.2	Using Excel Profile Generator to Map BACnet Objects	22
7.3.3	Completing Device Profile Setup	23
7.3.4	Export Profile for Backup or Future Use	24
7.4	Importing a Device Profile	25
7.5	Mapping BACnet Output with Device EZ Profiles	26
7.6	Test and Commission the EZ Gateway	27
7.6.1	Accessing the FieldServer Manager	27
<b>8</b>	<b>BACnet Explorer</b>	<b>28</b>
8.1	Discover the Device List	28
8.2	View Device Details and Explore Points/Parameters	30
8.2.1	Edit the Present Value Field	32
<b>9</b>	<b>MSA Grid - FieldServer Manager Setup</b>	<b>33</b>
9.1	Choose Whether to Integrate the FieldServer Manager	33
9.2	User Setup	34
9.3	Registration Process	36
9.4	Login to the FieldServer Manager	39
<b>10</b>	<b>Troubleshooting</b>	<b>40</b>

---

10.1	Communicating with the EZ Gateway Over the Network	40
10.2	Taking a FieldServer Diagnostic Capture	41
10.3	LED Functions	42
10.4	Factory Reset Instructions	42
10.5	Internet Browser Software Support	42
<b>11</b>	<b>Additional Information</b>	<b>43</b>
11.1	Change Web Server Security Settings After Initial Setup	43
11.1.1	Change Security Mode	44
11.1.2	Edit the Certificate Loaded onto the FieldServer	45
11.2	Change User Management Settings	46
11.2.1	Create Users	47
11.2.2	Edit Users	48
11.2.3	Delete Users	49
11.2.4	Change FieldServer Password	49
11.3	Specifications	50
11.4	Warnings	50
11.5	Compliance with EN IEC 62368-1	50
11.6	Address Types and Data Types	51
11.7	FieldServer Manager Connection Warning Message	52
<b>12</b>	<b>Limited 2 Year Warranty</b>	<b>53</b>

## 1 About the EZ Gateway

EZ Gateway is a high performance, cost effective building and industrial automation multi-protocol gateway providing protocol translation between serial and Ethernet, devices and networks.

**NOTE:** For troubleshooting assistance refer to [Section 10 Troubleshooting](#), or any of the troubleshooting appendices in the related driver supplements. Check the [MSA Safety website](#) for technical support resources and documentation that may be of assistance.

The EZ Gateway is cloud ready and connects with MSA Safety's Grid FieldServer Manager. See [Section 7.6.1 Accessing the FieldServer Manager](#) for further information.

### 1.1 Certification

#### BTL Mark – BACnet Testing Laboratory



The BTL Mark on the FieldServer is a symbol that indicates that a product has passed a series of rigorous tests conducted by an independent laboratory which verifies that the product correctly implements the BACnet features claimed in the listing. The mark is a symbol of a high-quality BACnet product.

Go to [www.BACnetInternational.net](http://www.BACnetInternational.net) for more information about the BACnet Testing Laboratory. Click [here](#) for the BACnet PIC Statement. *BACnet is a registered trademark of ASHRAE.*

### 1.2 Supplied Equipment

#### FieldServer Gateway

- Preloaded with the Modbus and BACnet drivers.
- All instruction manuals, driver manuals, support utilities are available on the USB drive provided in the optional accessory kit, or on the MSA Safety website.

**Accessory kit (optional)** (Part # FS-8915-38-QS) includes:

- 7-ft Cat-5 cable with RJ45 connectors at both ends
- Power Supply -110/220V (p/n 69196)
- Screwdriver for connecting to terminals
- USB Flash drive loaded with:
  - Start-up Guide
  - FieldServer Configuration Manual
  - All FieldServer Driver Manuals
  - Support Utilities
  - Any additional folders related to special files configured for a specific FieldServer
  - Additional components as required - see driver manual supplement for details

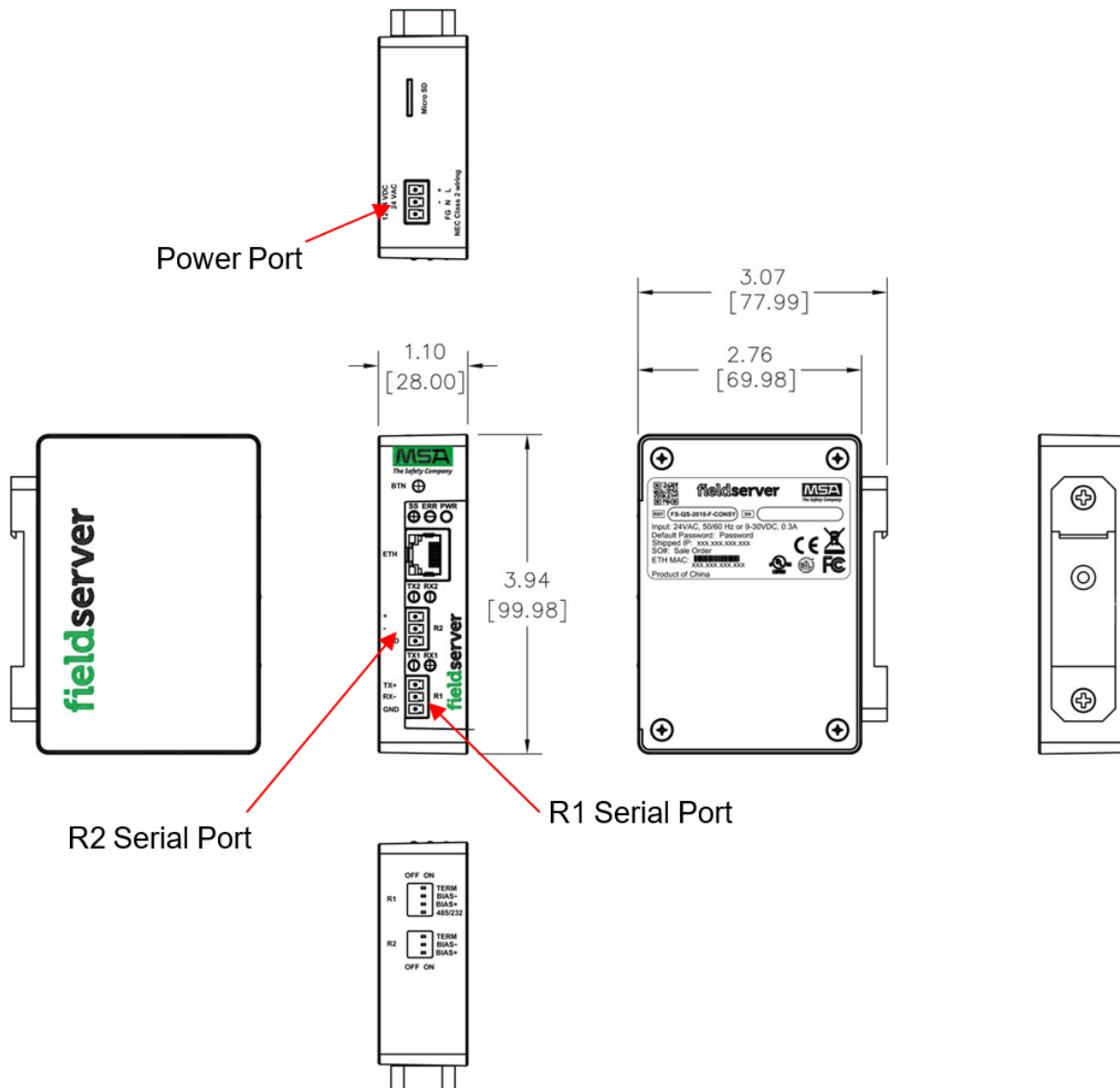
### 2 Equipment Setup

#### 2.1 Mounting

The gateway can be mounted using the DIN rail mounting bracket on the back of the unit.



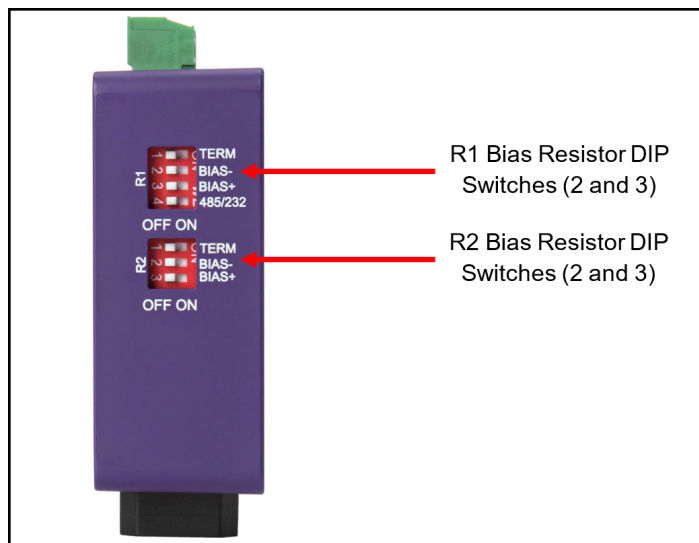
#### 2.2 Physical Dimensions



### 3 Installation

#### 3.1 DIP Switch Settings

##### 3.1.1 Bias Resistors



**To enable Bias Resistors, move the BIAS- and BIAS+ DIP switches to the right in the orientation shown above.**

The bias resistors are used to keep the RS-485 bus to a known state, when there is no transmission on the line (bus is idling), to help prevent false bits of data from being detected. The bias resistors typically pull one line high and the other low - far away from the decision point of the logic.

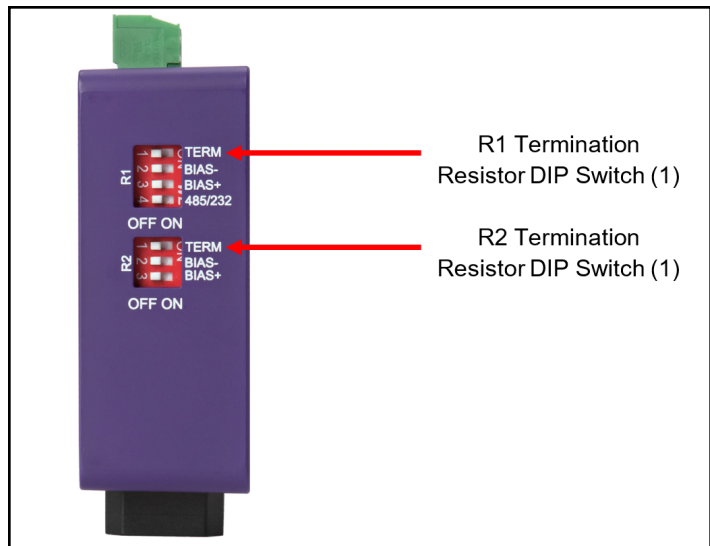
The bias resistor is 510 ohms which is in line with the BACnet spec. It should only be enabled at one point on the bus (for example, on the field port where there are very weak bias resistors of 100k). Since there are no jumpers, many EZ Gateways can be put on the network without running into the bias resistor limit which is < 500 ohms.

**NOTE:** See the [Termination and Bias Resistance Enote](#) for additional information.

**NOTE:** The R1 and R2 DIP Switches apply settings to the respective serial port.

**NOTE:** If the gateway is powered on, DIP switch settings will not take effect unless the unit is power cycled.

#### 3.1.2 Termination Resistor



If the gateway is the last device on the serial trunk, then the End-Of-Line Termination Switch needs to be enabled. **To enable the termination resistor, move the TERM dip switch to the right in the orientation shown in above.**

The termination resistor is also used to reduce noise. It pulls the two lines of an idle bus together. However, the resistor would override the effect of any bias resistors if connected. The R1 termination resistor is 120 Ohms.

**NOTE: The R1 and R2 DIP Switches apply settings to the respective serial port.**

**NOTE: If gateway is already powered on, DIP switch settings won't take effect unless the unit is power cycled.**

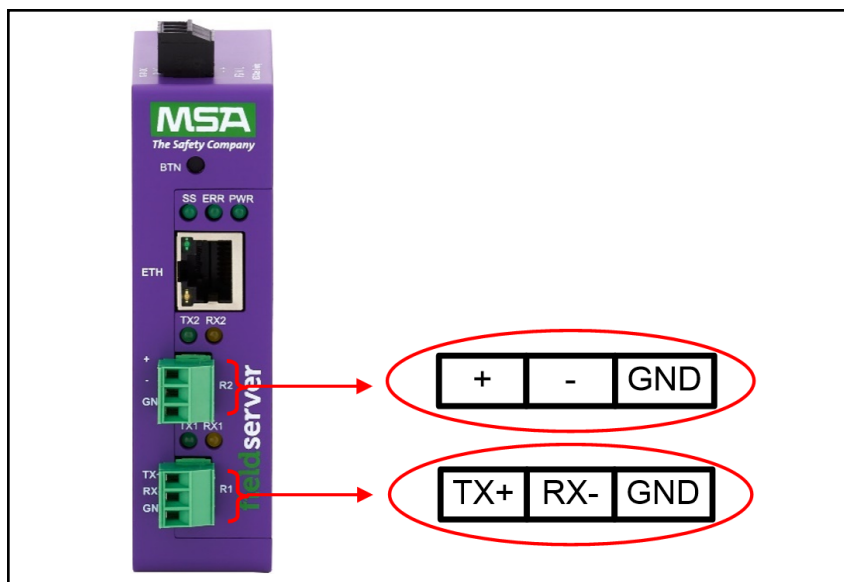


### 3.2 Connecting the R1 & R2 Ports

**For the R1 Port only:** Switch between RS-485 and RS-232 by moving the number 4 DIP Switch left for RS-485 and right for RS-232 (see images in [Section 3.1 DIP Switch Settings](#)).

The R2 Port is RS-485.

Connect to the 3-pin connector(s) as shown below.



#### 3.2.1 Wiring

RS-485		RS-232	
BMS RS-485 Wiring	Gateway Pin Assignment	BMS RS-485 Wiring	Gateway Pin Assignment
RS-485 +	TX +	RS-232 -	TX +
RS-485 -	RX -	RS-232 +	RX -
GND	GND	GND	GND

**NOTE:** The RS-485/RS-232 is part of the RS-485/RS-232 interface and must be connected to the corresponding terminal on the BMS. If the cable is shielded, the shield must be connected only at one end and to earth ground – it will help suppress the electromagnetic field interference. (Connecting the shield at both ends will likely produce current loops, which could produce noise or interference that the shield was intended to block).

#### 3.2.2 Supported RS-485 Baud Rates by Protocol

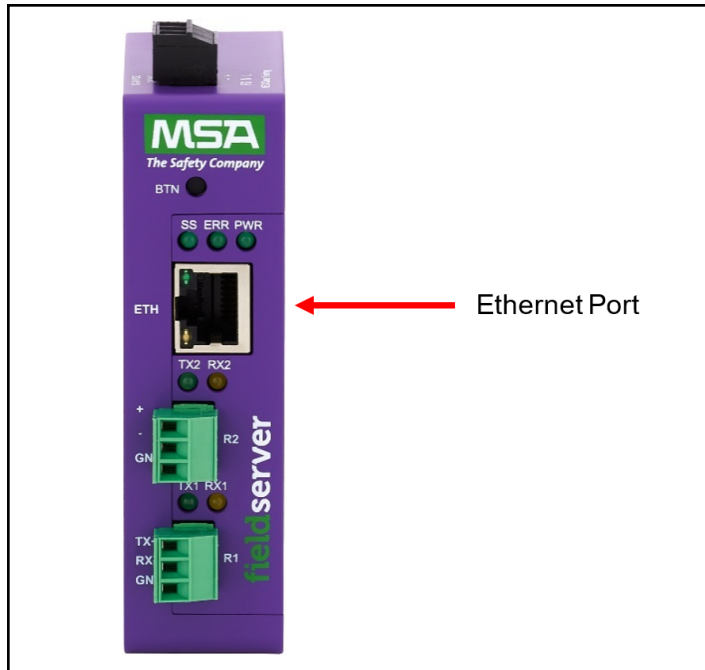
The supported baud rates for either port is based on the protocol of the connected devices.

The following baud rates are supported for Modbus RTU:  
2400, 4800, 9600, 19200, 38400, 57600, 76800, 115200

The following baud rates are supported for BACnet MS/TP:  
9600, 19200, 38400, 76800, 115200

### 3.3 10/100 Ethernet Connection Port

**NOTE:** Do not use shielded Ethernet cables.



The Ethernet Port is used both for Ethernet protocol communications and for configuring the gateway via the Web App. To connect the gateway, either connect the PC to the router's Ethernet port or connect the router and PC to an Ethernet switch. Use Cat-5 cables for the connection.

**NOTE:** The Default IP Address of the gateway is 192.168.2.101, Subnet Mask is 255.255.255.0.

## 4 Power up the Gateway

Check power requirements in the table below:

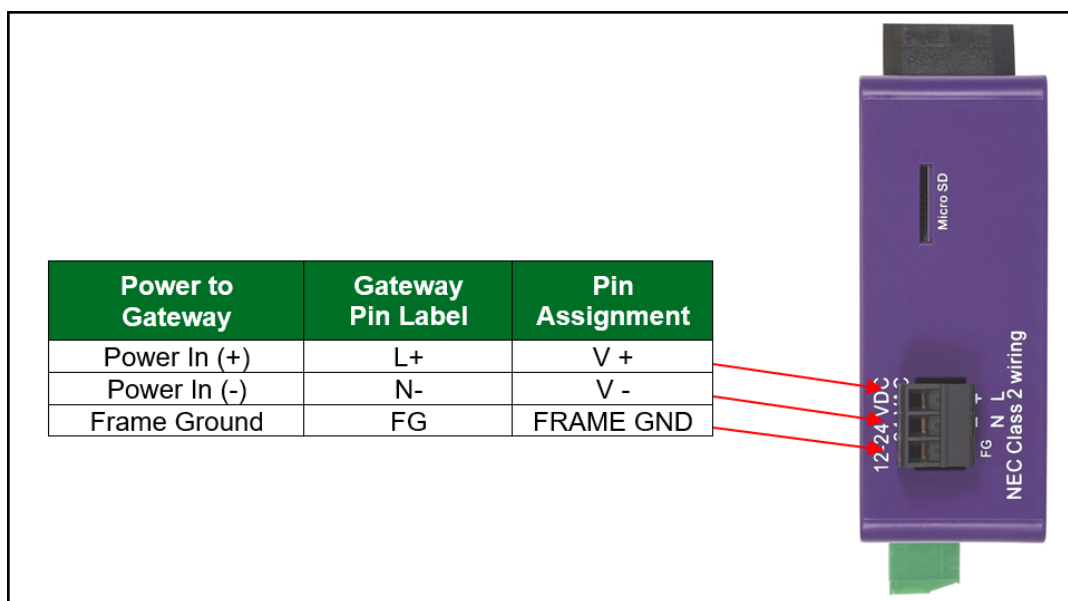
Power Requirement for EZ Gateway External Gateway		
EZ Gateway Family	Current Draw Type	
	12VDC	24VDC/AC
FS-EZ3-MOD-BAC (Typical)	250mA	125mA
FS-EZ4-MOD-BAC (Typical)	250mA	125mA

**NOTE: These values are 'nominal' and a safety margin should be added to the power supply of the host system. A safety margin of 25% is recommended.**

Apply power to the EZ Gateway as shown below. Ensure that the power supply used complies with the specifications provided in [Section 11.3 Specifications](#).

- The gateway accepts 12-24VDC or 24VAC on pins L+ and N-.
  - Supports both Full-Wave and Half-Wave AC
- Frame GND should be connected to ensure personnel safety and to limit material damages due to electrical faults. Ground planes are susceptible to transient events that cause sudden surges in current. The frame ground connection provides a safe and effective path to divert the excess current from the equipment to earth ground.

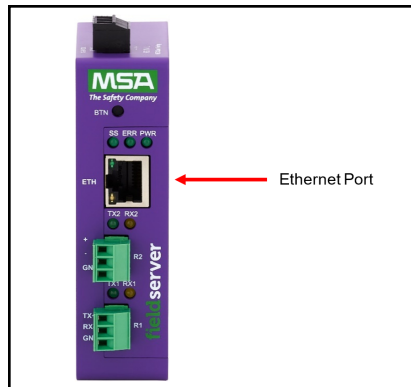
**NOTE: Only Class 2 PSU's must be used to power FieldServers.**



### 5 Connect the PC to the Gateway

#### 5.1 Connecting to the Gateway via Ethernet


Connect a Cat-5 Ethernet cable (straight through or cross-over) between the local PC and EZ Gateway .

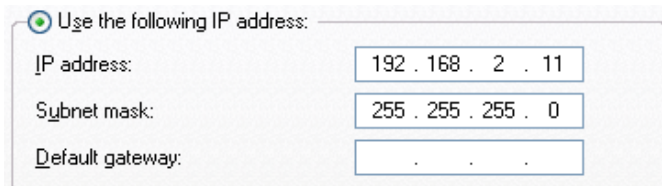


##### 5.1.1 Changing the Subnet of the Connected PC

The default IP Address for the EZ Gateway is **192.168.2.101**, Subnet Mask is **255.255.255.0**. If the PC and EZ Gateway are on different IP networks, assign a static IP Address to the PC on the 192.168.2.xxx network.

For Windows 10:

- Use the search field in the local computer's taskbar (to the right of the windows icon ) and type in "Control Panel".
- Click "Control Panel", click "Network and Internet" and then click "Network and Sharing Center".
- Click "Change adapter settings" on the left side of the window.
- Right-click on "Local Area Connection" and select "Properties" from the dropdown menu.
- Highlight  [Internet Protocol Version 4 \(TCP/IPv4\)](#) and then click the Properties button.
- Select and enter a static IP Address on the same subnet. For example:



Use the following IP address:	
IP address:	192 . 168 . 2 . 11
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	. . .

- Click the Okay button to close the Internet Protocol window and click Close to exit the Ethernet Properties window.

#### 5.2 Navigate to the Login Page

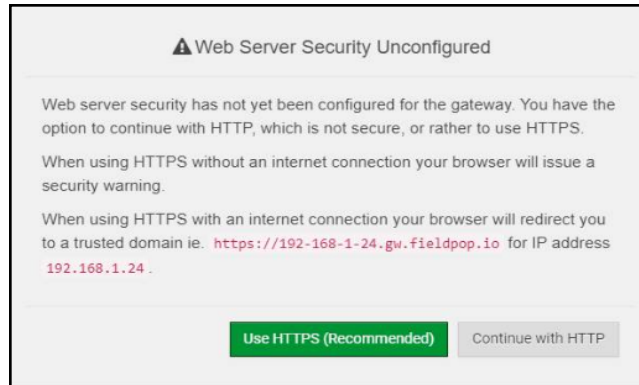
- Open a web browser and connect to the FieldServer's default IP Address. The default IP Address of the FieldServer is **192.168.2.101**, Subnet Mask is **255.255.255.0**.
- If the PC and the FieldServer are on different IP networks, assign a static IP Address to the PC on the 192.168.X.X network.

## 6 Setup Web Server Security

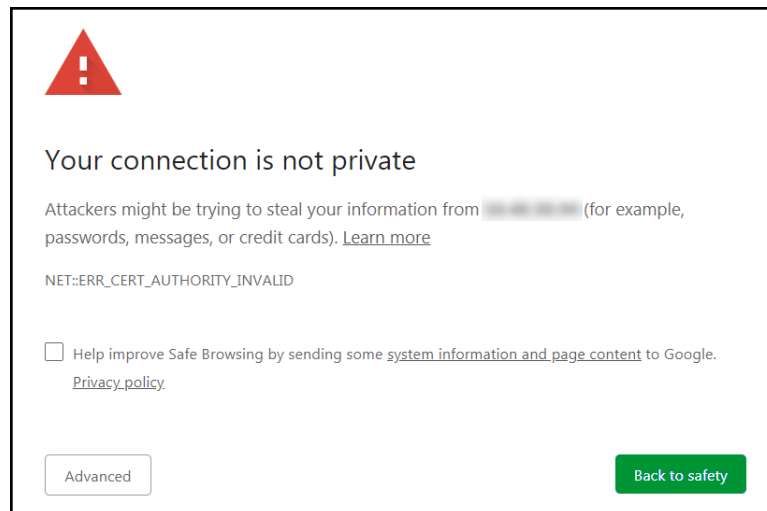
### 6.1 Login to the FieldServer

The first time the FieldServer GUI is opened in a browser, the IP Address for the gateway will appear as untrusted. This will cause the following pop-up windows to appear.

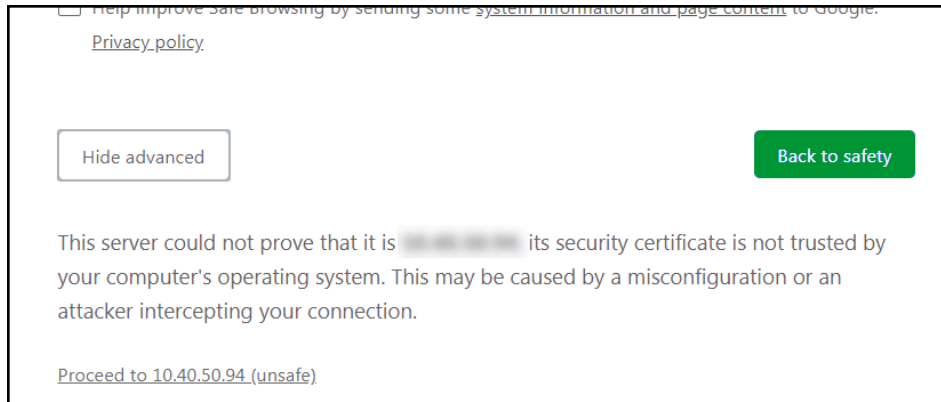
- When the Web Server Security Unconfigured window appears, read the text and choose whether to move forward with HTTPS or HTTP.



- When the warning that “Your connection is not private” appears, click the advanced button on the bottom left corner of the screen.

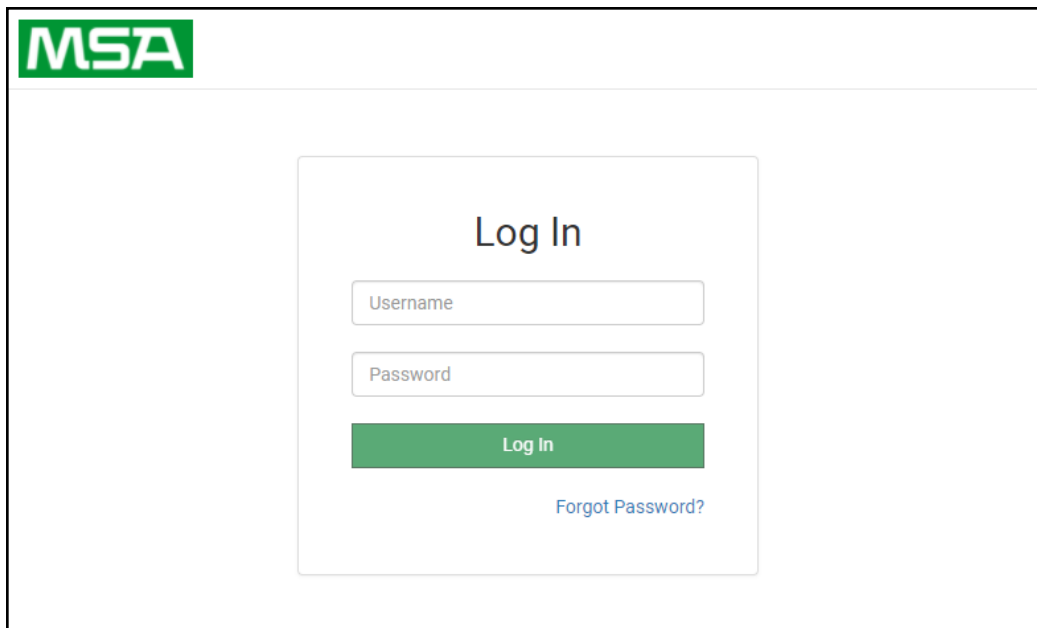


- Additional text will expand below the warning, click the underlined text to go to the IP Address. In the example below this text is “[Proceed to <FieldServer IP> \(unsafe\)](#)”.



- When the login screen appears, put in the Username (default is “admin”) and the Password (found on the label of the FieldServer).

**NOTE:** There is also a QR code in the top right corner of the FieldServer label that shows the default unique password when scanned.




**NOTE:** A user has 5 attempts to login then there will be a 10-minute lockout. There is no timeout on the FieldServer to enter a password.

**NOTE:** To create individual user logins, go to Section [11.2 Change User Management Settings](#).

## 6.2 Select the Security Mode

On the first login to the FieldServer, the following screen will appear that allows the user to select which mode the FieldServer should use.

**Web server security is not configured**



Please select the web security profile from the options below.

Note that browsers will issue a security warning when browsing to a HTTPS server with an untrusted self-signed certificate.

**Mode**

- HTTPS with default trusted TLS certificate (requires internet connection to be trusted)
- HTTPS with own trusted TLS certificate
- HTTP (not secure, vulnerable to man-in-the-middle attacks)

**Save**

**NOTE:** Cookies are used for authentication.

**NOTE:** To change the web server security mode after initial setup, go to [Section 11.1 Change Web Server Security Settings After Initial Setup](#).

The sections that follow include instructions for assigning the different security modes.

### 6.2.1 HTTPS with Own Trusted TLS Certificate

This is the recommended selection and the most secure. **Please contact your IT department to find out if you can obtain a TLS certificate from your company before proceeding with the Own Trusted TLS Certificate option.**

- Once this option is selected, the Certificate, Private Key and Private Key Passphrase fields will appear under the mode selection.

#### Certificate

```
XzyMbQZFiRuJZJPe7CTHLcHOrHLowofUoVtaBMYd4d6VGdNklKazByWKcNOL7mrX
A4IBAQBfM+IPvOx3T/47VEmaiXqE3bx3zEuBFJ6pWPlw7LHf2r2ZoHw+9xb+aNMU
dVyAelhBMTMsnI2ERvQVp0xj3psSv2EJyKXS1bOYNRLsq7UzpwuAdT/Wy3o6vUM5
K+Cwf9qEoQ0LuxDZTIEct67MkcHMiuFi5pk7TRicHnQf/sfOAYOulduHOy9exlk9
FmHFVDIZt/cJUaF+e74EuSph+gEr0IQo2wmmhyc7L22UXse1NoOfu2Zg0Eu1VWtu
JRryaMwIRFEWuuzMGZtKFWVC+8q2JQsVcqiRWM7naoblEhOCMH+sKHJMCxDoXGt
vtZjpZUoAL51YXxWSVcyZdGiAP5e
-----END CERTIFICATE-----
```

#### Private Key

```
sHB0zZoHr4YQSDK2BbYVzzbl0LDuKtc8+JiO3ooGjoTuHnqkeAj/fkfbTAsKeAzw
gKQe+H5UQNK0bdvZfOJrm6daDK2vDmR5k+juUhej5N49uplroB97MQgYotzgf+
THlbgp5t1SIK617k04ObKmHF5l8fck+ru545sVmpeezh0m5j5SURYAZMvbq5daCu
J4l5NlihbEvxRF4UK41ZDMCvujopCbkUWrb1a/3XXnDnM2K9xyz2wze998D6Wk46
+7aOFY9F+7j5ljmkoS3GYtwCyH5jP+mPP1K6RnuiD019wvGPb4dtN/RTnfd0eF
GYeVSkI9fxxkxDOFtdWRZbM/rPin4tmO1Xf8HqONVN1x/iaMynOXG4cukoi4+VO
u0rZaUEsII2zNkfrn7fAASm5NBWg202Cy9IAYnuujs3aALl5uGBEEK62oTMxlzx
-----END RSA PRIVATE KEY-----
```

#### Private Key Passphrase

Save

- Copy and paste the Certificate and Private Key text into their respective fields. If the Private Key is encrypted type in the associated Passphrase.
- Click Save.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.

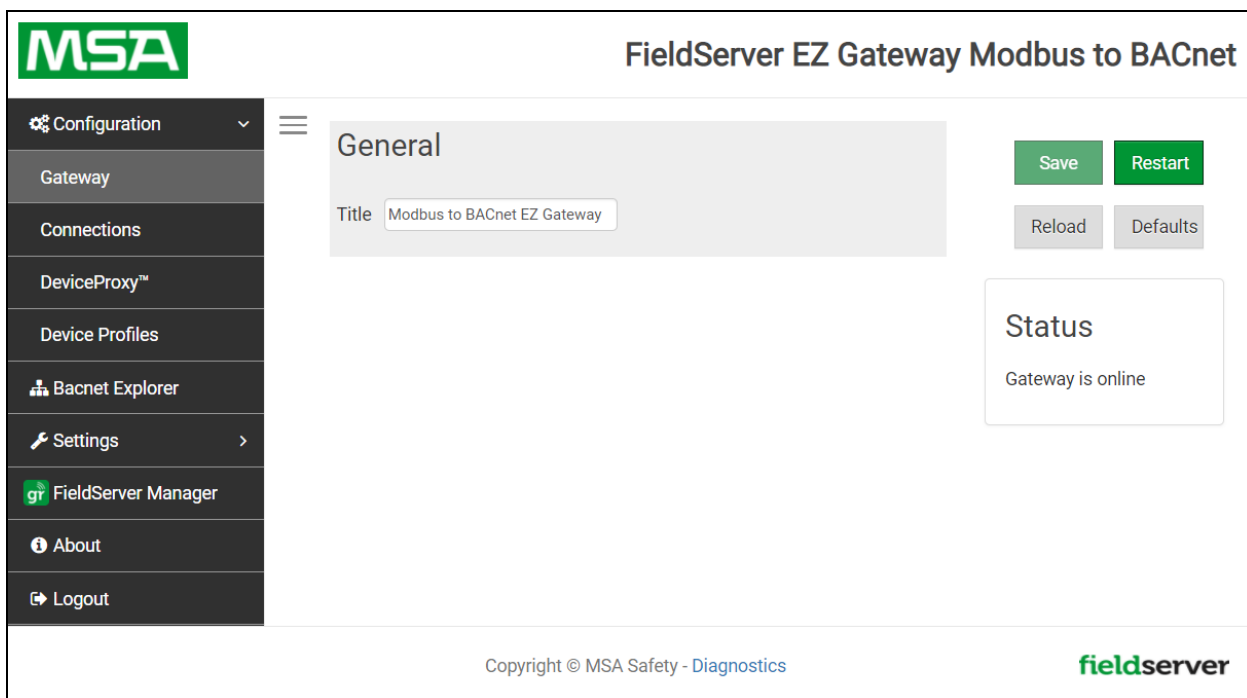
### 6.2.2 HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption

- Select one of these options and click the Save button.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.



## 7 Configuring the EZ Gateway

Once the web server setup is complete, the EZ Gateway landing page will appear.



**NOTE:** The FieldServer Manager tab  (see screenshot above) allows users to connect to the Grid, MSA Safety's device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the [MSA Grid - FieldServer Manager Start-up Guide](#).

### 7.1 Controls, Status and Log Functions

Along the right side of every Web Configurator GUI page is a column of buttons and event generated messages.

- Controls Panel – Contains the following four buttons:
  - Reload – Resets all settings to the last saved configuration
  - Defaults – Resets all settings to the default configuration
  - Save – Records all settings
  - Restart – Reboots the Gateway
- Status Information – Shows Gateway messages such as whether the Gateway is online, element validation status, unsaved settings, etc.

## 7.2 Setting up the Connections

- Open the Connections page to configure the connection ports and parameters.

The screenshot displays the configuration page for the MSA FieldServer EZ Gateway, titled "FieldServer EZ Gateway Modbus to BACnet". The left sidebar contains navigation options: Configuration, Gateway, Connections, DeviceProxy™, Device Profiles, Bacnet Explorer, Settings, FieldServer Manager, About, and Logout. The main content area is divided into several configuration panels:

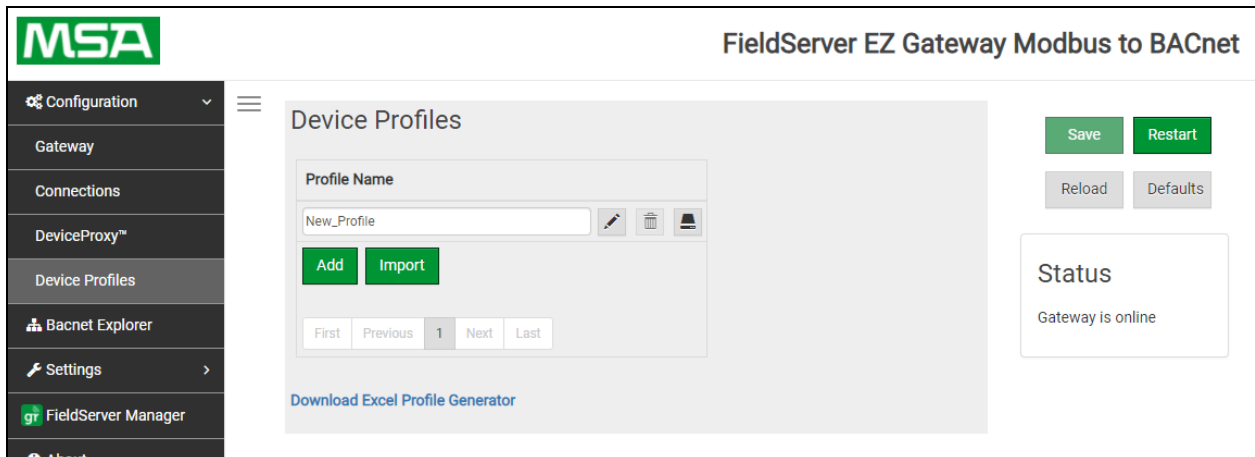
- Modbus RTU R1:** Enable (checked), Baud Rate (9600), Parity (None), Data Bits (8), Stop Bits (1), Poll Delay (0.1).
- Modbus RTU R2:** Enable (unchecked), Baud Rate (9600), Parity (None), Data Bits (8), Stop Bits (1), Poll Delay (0.1).
- Modbus TCP:** Enable (checked), Poll Delay (0.1), Max Concurrent Messages (1).
- BACnet IP:** Enable (checked), IP Port (47808), Enable BBMD (unchecked), Public IP Address (-), Public IP Port (-), Edit BDT button.
- BACnet IP Settings:** Virtual Network Number (1100), Internal Network Number 1 (1200), Internal Network Number 2 (1201).
- BACnet MSTP R1:** Enable (unchecked), Baud Rate (38400), Parity (None), Data Bits (8), Stop Bits (1), Mode (Master), Max Master (127), Max Info Frames (1), MAC Address (1).
- BACnet MSTP R2:** Enable (checked), Baud Rate (38400), Parity (None), Data Bits (8), Stop Bits (1), Mode (Master), Max Master (127), Max Info Frames (1), MAC Address (2).

On the right side, there are control buttons: Save, Restart, Reload, and Defaults. Below these is a Status box showing "Gateway is online".

- Click the Save button in the Controls section once completed.
- Then click Restart to implement the new settings.

### 7.3 Creating Device EZ Profiles

- Open the Device Profiles page to create a new profile.



- Create a data map using one of two methods:
  - Create Modbus to BACnet mapping using the Web Interface ([Section 7.3.1 Using the Device Web Interface to Map BACnet Objects](#))
  - Create Modbus to BACnet mapping using Excel Profile Generator ([Section 7.3.2 Using Excel Profile Generator to Map BACnet Objects](#))
- After saving the data map, complete the profile setup by updating State Tables and Notification Classes as needed. ([Section 7.3.3 Completing Device Profile Setup](#))

### 7.3.1 Using the Device Web Interface to Map BACnet Objects

**NOTE:** The Add button creates another blank profile that must be mapped using the Web Interface.

- Click on the Edit button (pencil icon) next to the name of the profile to map.
- Enter the Modbus and BACnet parameters.

**NOTE:** See Section 11.6 Address Types and Data Types for additional information on Address Type.

**Edit Profile** [X]

Device Settings | **Data Map** | State Tables | Notification Classes

**Modbus**

Address Type: Application Data Unit

Enable Write Multiple:

Write Length: 1

**BACnet**

Enable COV:

Cancel Reload Save

- Click on the Data Map tab and add the first Modbus address range.

**Edit Profile** [X]

Device Settings | **Data Map** | State Tables | Notification Classes

Address	Data Type	Function	Length	Scan Interval	Signed Value
+ 1	Holding Register	Read Continuously	1	1	<input type="checkbox"/>

Add

First Previous 1 Next Last

Cancel Reload Save

**NOTE:** Check the Signed Value checkbox (right of the data map entry) if signed values are needed.

- Click on the blue plus sign icon on the left side of the Address to map the BACnet Addresses to the Modbus Registers.

### Edit Profile ✕

Device Settings
Data Map
State Tables
Notification Classes

Address	Data Type	Function	Length	Scan Interval	Signed Value	
+ 1	Holding Register	Read Continuously	1	1	<input type="checkbox"/>	🗑️
- 2	Holding Register	Read Continuously	4	.01	<input type="checkbox"/>	🗑️

Data Offset	Object Name	Object Type	Object Instance	Units	Description	Advanced	
1	Device 1	Analog Input	1	-	-	👁️	🗑️
2	Device 2	Analog Value	2	-	-	👁️	🗑️
3	Device 3	Binary Value	3	-	-	👁️	🗑️

Add

First Previous 1 Next Last

Add

First Previous 1 Next Last

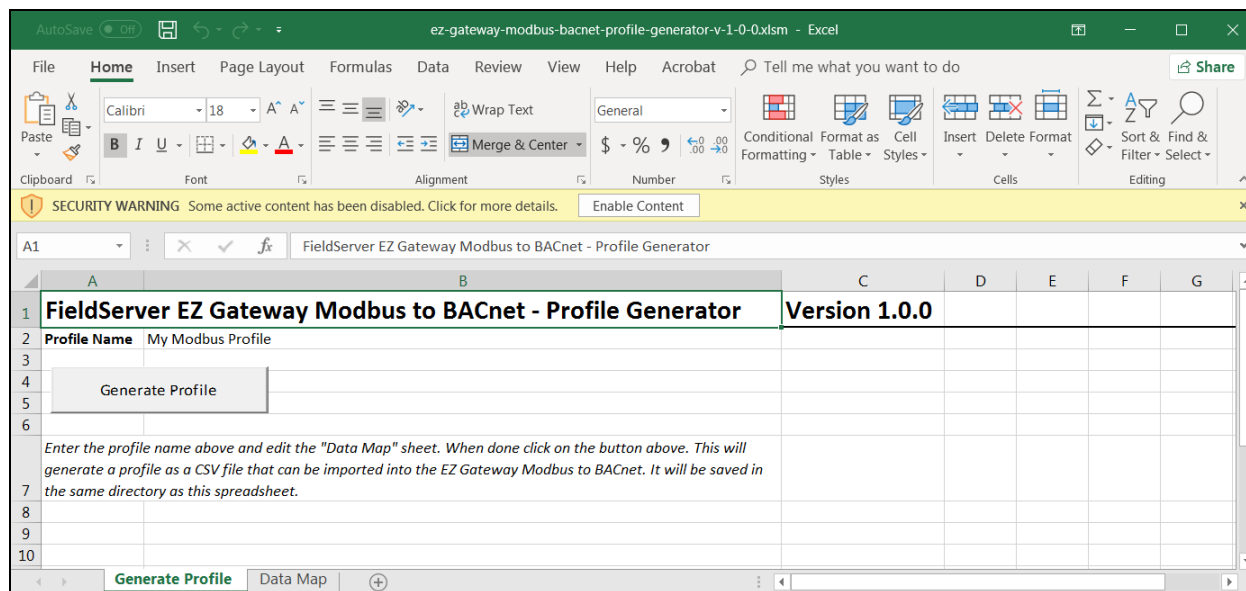
Cancel
Reload
Save

**NOTE:** The Advanced button (eye icon) allows additional settings, including: Intrinsic Reporting, Bit Extraction, scaling and more.

- Repeat for all of the Modbus registers.
- Once all mappings are defined, click the Save button in the bottom left corner of the window to record the Profile.

### 7.3.2 Using Excel Profile Generator to Map BACnet Objects

- From the Device Profiles page ([Section 7.3 Creating Device EZ Profiles](#)), click on the “Download Excel Profile Generator” link to download the Excel spreadsheet used to create the profile to the default download folder on the local PC.
- Open the downloaded Excel spreadsheet and ensure that the content is not disabled by security settings (yellow security warning bar across the top of the spreadsheet).



**NOTE:** If the security warning is present simply click the Enable Content button found at the end of the warning.

- Click the Data Map tab (near the bottom of the Excel spreadsheet).
- Edit or copy in Modbus registers as needed.
- Once all the point mappings are complete, switch back to the Generate Profile tab.
- Click the Generate Profile button to create a new Excel .csv file titled “My Modbus Profile”.
- Go back to the EZ Gateway Device Profiles page ([Section 7.3 Creating Device EZ Profiles](#)) and click the Import button.
- Select the Excel .csv file and click the checkbox to load the mapping.
- Once all mappings are loaded, click Save in the Controls section.

### 7.3.3 Completing Device Profile Setup

- Click on the Edit button (pencil icon) next to the name of the profile to complete setup.
- If a data map was loaded from a file created from the “Excel Profile Generator”, go to the Device Settings tab to enter the Modbus and BACnet parameters.

**NOTE:** See Section 11.6 Address Types and Data Types for additional information on Address Type.

**Edit Profile**

Device Settings | **Data Map** | State Tables | Notification Classes

**Modbus**

Address Type: Application Data Unit

Enable Write Multiple:

Write Length: 1

**BACnet**

Enable COV:

Cancel | Reload | Save

- If using a BACnet State Table, click on the “State Table” tab to define the table and its variables.

**Edit Profile**

Device Settings | Data Map | **State Tables** | Notification Classes

**Table Name**

+ New\_Table

- New\_Table2

State Value	State Text	State Class
1	State1	Normal
2	State2	Alarm
3	State3	Fault

Add

First | Previous | 1 | Next | Last

Add

First | Previous | 1 | Next | Last

Cancel | Reload | Save

**NOTE:** The Table Name field must be 14 characters or less. No commas allowed. The State Text field must be 50 characters or less. No commas allowed.

## 7 Configuring the EZ Gateway

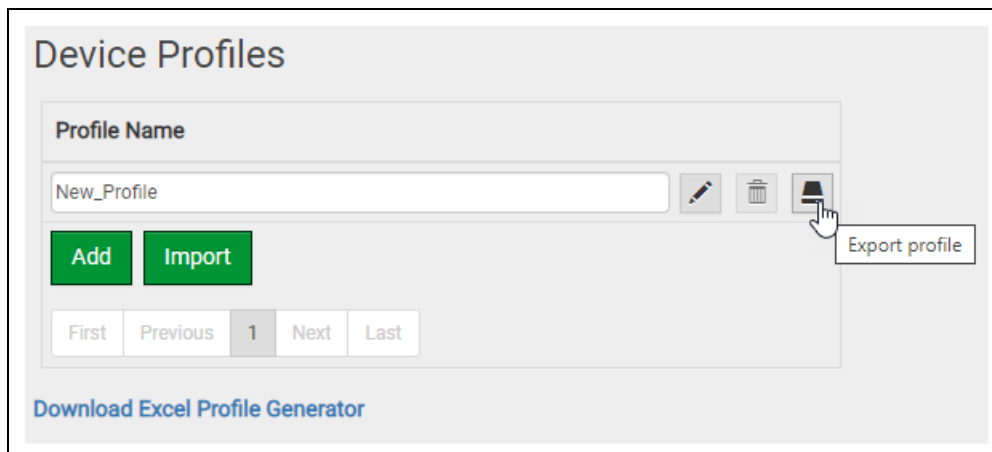
- To define a Notification Class, click the “Notification Class” tab and define the parameters as needed.

The screenshot shows the 'Edit Profile' dialog box with the 'Notification Classes' tab selected. The dialog has a close button (X) in the top right corner. Below the tabs, there are two tables. The first table has columns: Address, Data Type, Function, Length, Scan Interval, and Signed Value. It contains two rows: one with Address 1, Data Type 'Holding Register', Function 'Read Continuously', Length 1, Scan Interval 1, and Signed Value checkbox; the other with Address 2, Data Type 'Holding Register', Function 'Read Continuously', Length 4, Scan Interval .01, and Signed Value checkbox. The second table has columns: Data Offset, Object Name, Object Type, Object Instance, Units, Description, and Advanced. It contains three rows: (1, Device 1, Analog Input, 1, -, -), (2, Device 2, Analog Value, 2, -, -), and (3, Device 3, Binary Value, 3, -, -). Below the second table are two 'Add' buttons and two pagination controls (First, Previous, 1, Next, Last). At the bottom right are 'Cancel', 'Reload', and 'Save' buttons.

- Once all settings are defined, click the Save button.

### 7.3.4 Export Profile for Backup or Future Use

- Back on the Device Profiles page, the profile can be exported for backup or future use by hitting the Export Profile button (hard drive icon).

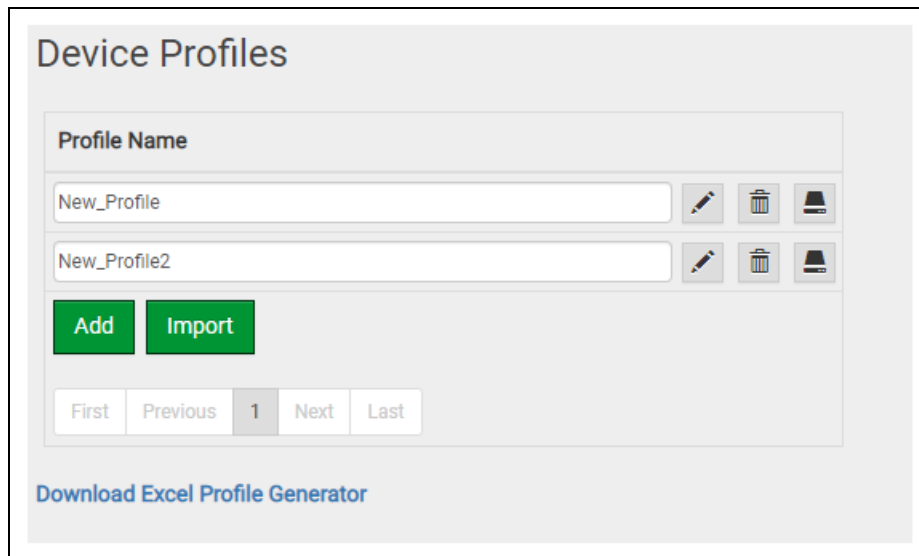


- The profile downloads to the local computer in the format: <Profile Name>.profile.



## 7.4 Importing a Device Profile

- Profiles on the local computer can be imported to the EZ Gateway by going to the Device Profiles page and clicking the Import button.

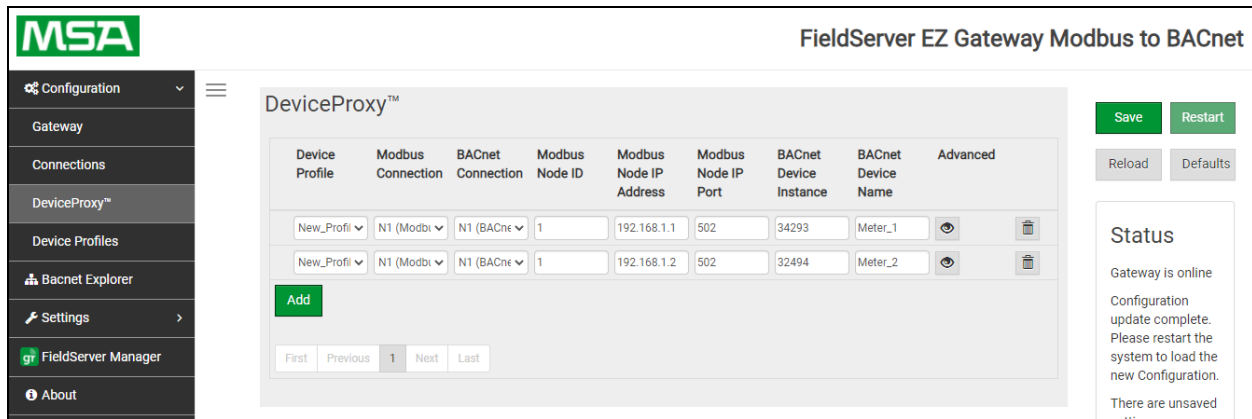


**NOTE:** All profiles will need to be created or imported to the EZ Gateway before proceeding.

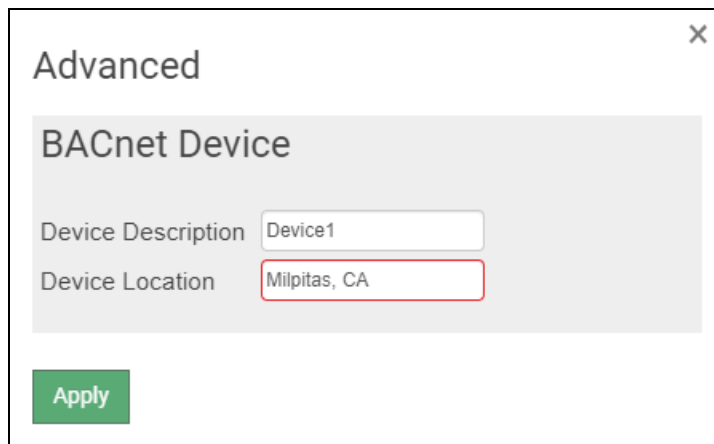
**NOTE:** There are two types of files that can be imported. The Excel spreadsheet generated files (Section [7.3.2 Using Excel Profile Generator to Map BACnet Objects](#)) or an exported profile (Section [7.3.4 Export Profile for Backup or Future Use](#)). Files generated from the downloaded "Excel Profile Generator" only include Data Map information and must be completed by going through the steps found in Section [7.3.3 Completing Device Profile Setup](#) after being loaded. However, exported profiles include complete profile information and can be used immediately after load up.

### 7.5 Mapping BACnet Output with Device EZ Profiles

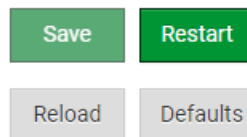
- Open the DeviceProxy™ page.
- Choose the Device Profile to load from the drop down menu.



**NOTE:** If required, click the **Advanced Settings** button (eye icon) to enter the **Device Description** and **Device Location**.



- Choose the appropriate connection and Node ID/BACnet Device Instance for both the incoming Modbus device and the mapped BACnet output.
- Click Add to include additional device profiles in the Configuration.
- Repeat for all Modbus devices intended to connect to the EZ Gateway.
- Click the Save button on the right side of the screen once all device EZ Profiles are added and then click the Restart button to reset the system.



## 7.6 Test and Commission the EZ Gateway

- Connect the EZ Gateway to the third party device(s), and test the application.
- Click on the Diagnostic button to get to the FS-GUI.
- From the landing page of the FS-GUI click on View in the navigation tree, then Connections to see the number of messages on each protocol.

The screenshot displays the MSA FieldServer Manager interface. On the left is a navigation tree under 'Modbus to BACnet EZ Gateway' with options like About, Setup, View, Connections, Data Arrays, Nodes, Map Descriptors, User Messages, and Diagnostics. The 'Connections' tab is active, showing a table with the following data:

Index	Name	Tx Msg	Rx Msg	Tx Char	Rx Char	Errors
0	R1 - MODBUS_RTU	9,134	0	73,072	0	9,134
1	ETH1 - Modbus/TCP	0	0	0	0	0
2	ETH1 - BACnet_IP 47800	7,831	3	14	28	0
3	ETH1 - BACnet_IP	333	4,568	0	122	0
4	R2 - BACnet_MSTP	12	0	0	0	0

At the bottom of the interface, there are buttons for Home, HELP (?), Contact Us, Reset Statistics, and Logout. The fieldserver logo is visible in the bottom right corner.

**NOTE:** For troubleshooting assistance refer to [Section 10 Troubleshooting](#), or any of the troubleshooting appendices in the related driver supplements and configuration manual. MSA Safety also offers a technical support on the MSA Safety website, which contains a significant number of resources and documentation that may be of assistance.

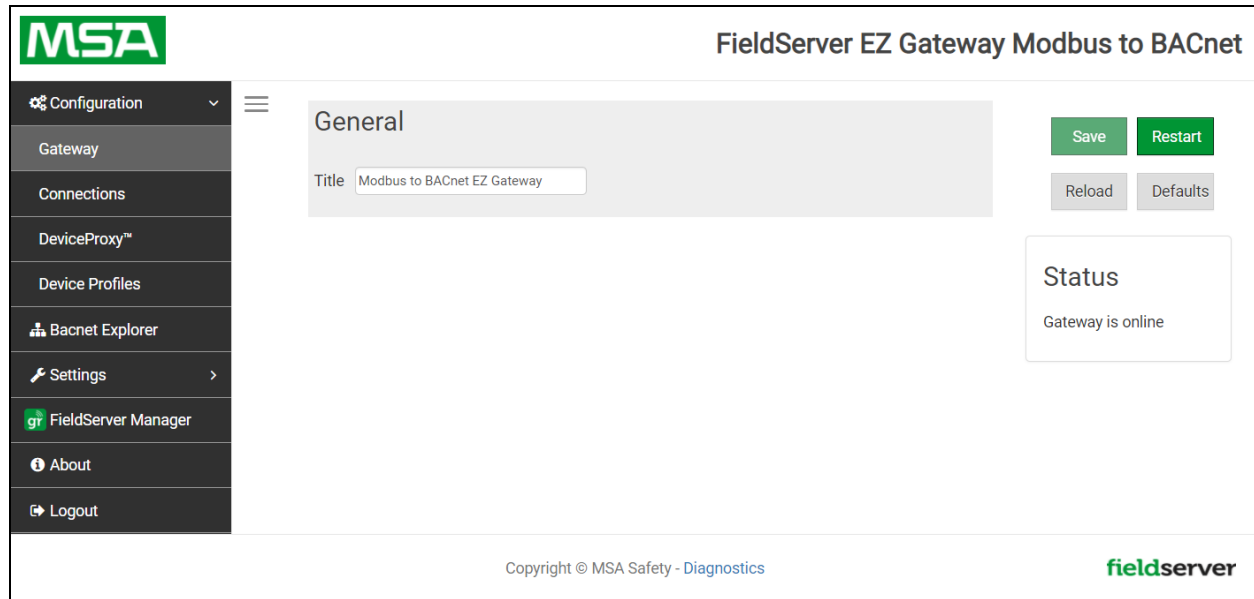
### 7.6.1 Accessing the FieldServer Manager

**NOTE:** The FieldServer Manager tab  (see image above) allows users to connect to the Grid, MSA Safety's device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the [MSA Grid - FieldServer Manager Start-up Guide](#).

## 8 BACnet Explorer

The embedded BACnet Explorer allows installers to validate that their equipment is working on BACnet without having to ask the BMS integrator to test the unit.

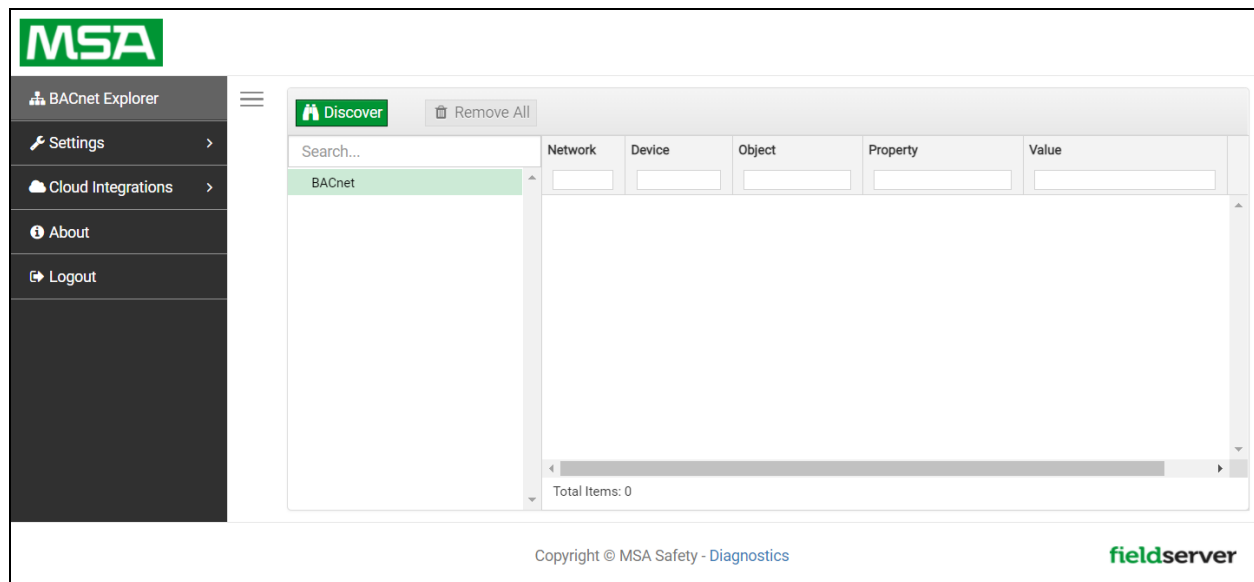
- To access the embedded BACnet Explorer, click the BACnet Explorer tab.




**NOTE:** For BACnet/IP, click on the Connections tab to ensure the gateway is on the BACnet/IP network subnet to configure BBMD.


### 8.1 Discover the Device List

- From the BACnet Explorer landing page, click on the BACnet Explorer tab on the left side of the screen to go to the BACnet Explorer page.



- Find devices connected to the same subnet as the gateway by clicking the Discover button  (binocular icon).

- This opens the Discover window, click the checkboxes next to the desired settings and click Discover to start the search.

 Discover

**Devices**

Discover All Devices

From device  to device


**Networks**




























Discover All Networks

Discover Specific Network

**NOTE:** The “Discover All Devices” or “Discover All Networks” checkboxes must be unchecked to search for a specific device range or network.

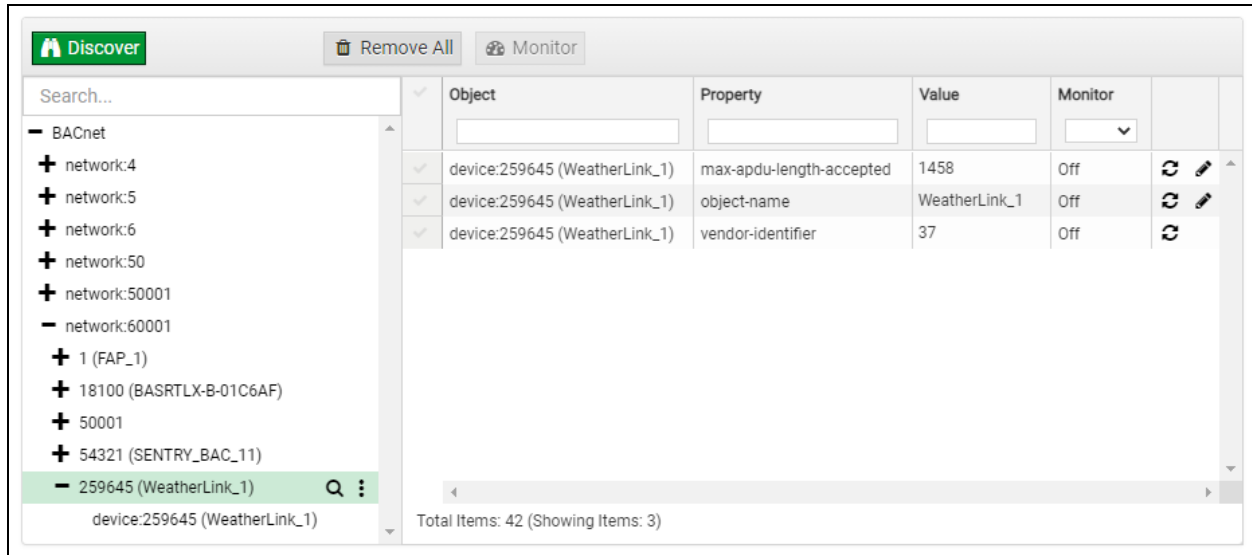
Allow the devices to populate before interacting with the device list for optimal performance. Any discovery or explore process will cause a green message to appear in the upper right corner of the browser to confirm that the action is complete.

 Discover

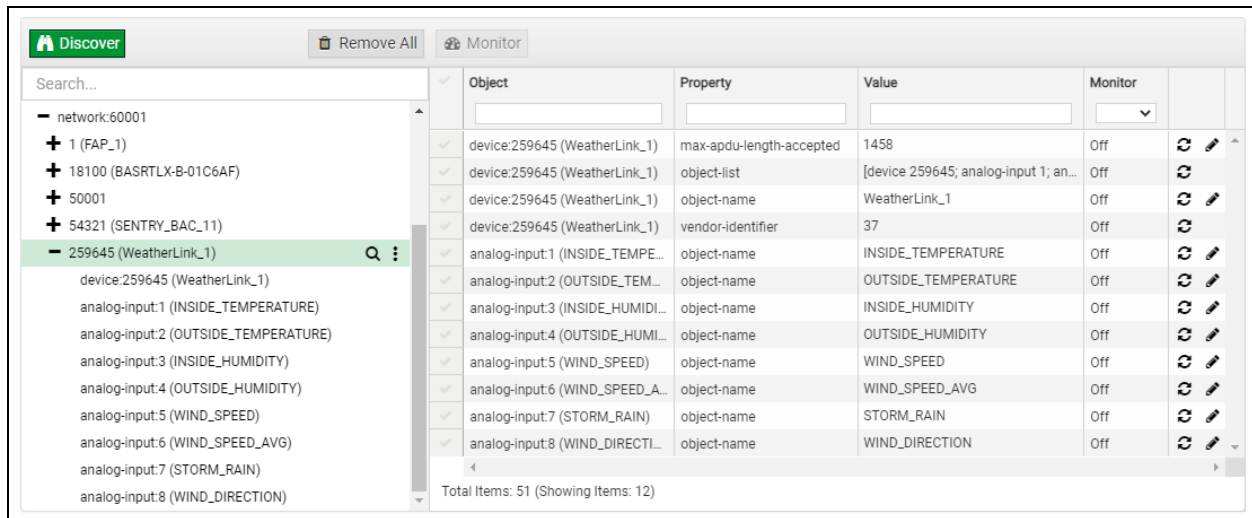
Search...	Device	Object	Property	Value	Monitor	
+ 1400						
- network:6						
+ 101 (New_BACnet_Node)	1 (FAP_1)	device:1 (FAP_1)	max-apdu-length-accepted	1458	Off	 
- 102 (temp)	1 (FAP_1)	device:1 (FAP_1)	object-name	FAP_1	Off	 
device:102 (temp)	1 (FAP_1)	device:1 (FAP_1)	vendor-identifier	37	Off	 
- network:50	18100 (BASRTLX-B-01C6AF)	device:18100 (BASRTLX-B-01C...	max-apdu-length-accepted	1476	Off	 
device:102 (temp)	18100 (BASRTLX-B-01C6AF)	device:18100 (BASRTLX-B-01C...	object-name	BASRTLX-B-01C6AF	Off	 
+ 50002	18100 (BASRTLX-B-01C6AF)	device:18100 (BASRTLX-B-01C...	vendor-identifier	245	Off	 
+ 50022 (1020_22)	50001	device:50001	max-apdu-length-accepted	1458	Off	 
+ 50033 (6020_33)	50001	device:50001	vendor-identifier	37	Off	 
- network:50001	54321 (SENTRY_BAC_11)	device:54321 (SENTRY_BAC_11)	max-apdu-length-accepted	1458	Off	 
+ 50000 (Dev_IP)	54321 (SENTRY_BAC_11)	device:54321 (SENTRY_BAC_11)	object-name	SENTRY_BAC_11	Off	 
- network:60001	54321 (SENTRY_BAC_11)	device:54321 (SENTRY_BAC_11)	vendor-identifier	37	Off	 
+ 1 (FAP_1)	259645 (WeatherLink_1)	device:259645 (WeatherLink_1)	max-apdu-length-accepted	1458	Off	 
+ 18100 (BASRTLX-B-01C6AF)	259645 (WeatherLink_1)	device:259645 (WeatherLink_1)	object-name	WeatherLink_1	Off	 
+ 50001	259645 (WeatherLink_1)	device:259645 (WeatherLink_1)	vendor-identifier	37	Off	 
+ 54321 (SENTRY_BAC_11)						
+ 259645 (WeatherLink_1)						
Total Items: 42 (Showing Items: 14)						

## 8.2 View Device Details and Explore Points/Parameters

- To view the device details, click the blue plus sign (+) next to the desired device in the list.
  - This will show only some of the device properties for the selected aspect of a device

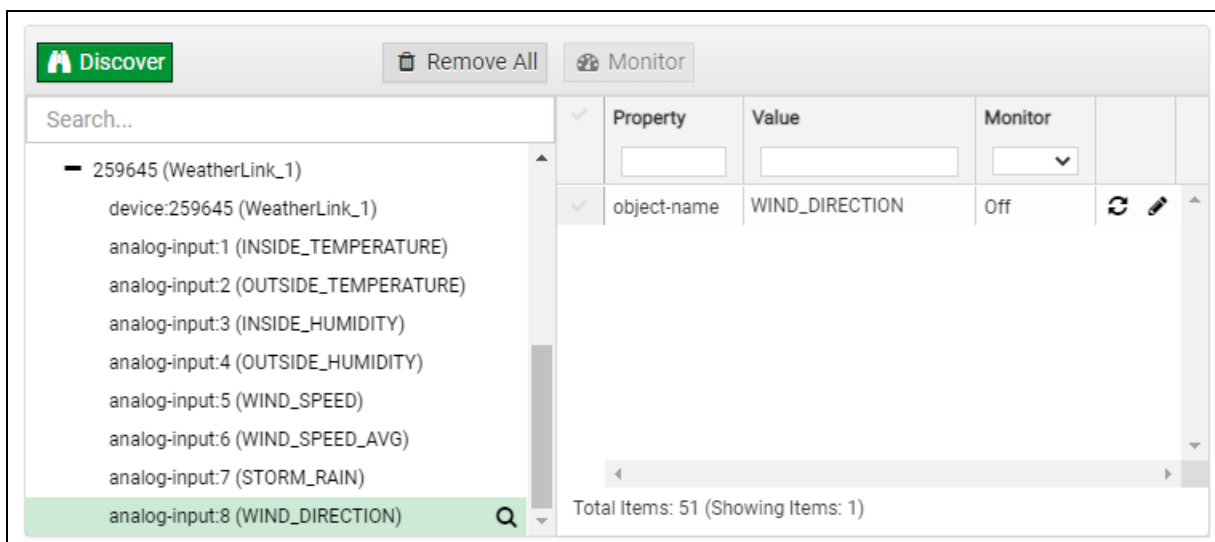


- To view the full details of a device, highlight the device directly (in the image below – “1991 WeatherLink\_1”) and click the Explore button (🔍) that appears to the right of the highlighted device as a magnifying glass icon or double-click the highlighted device.

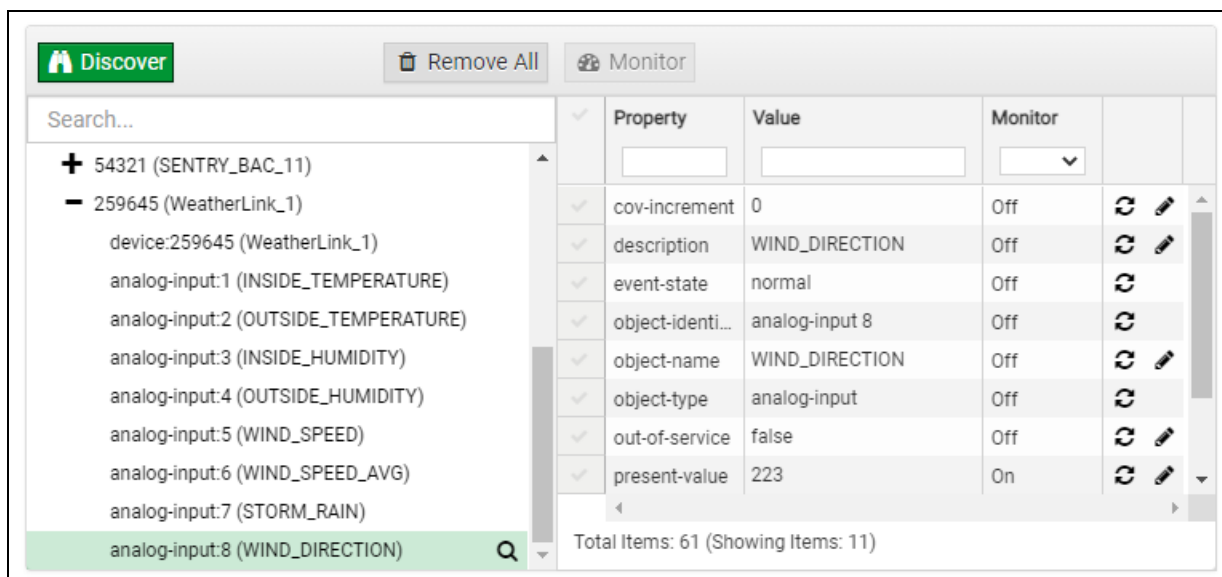


- Now additional device details are viewable; however, the device can be explored even further

- Click on one of the device details.



- Then click on the Explore button that appears or double-click the device object.



A full list of the device details will appear on the right side window. If changes are expected since the last explore, simply press the Refresh button (↻) that appears to right of individual properties to refresh.

**NOTE: The Gateway Search Bar will find devices based on their Device ID.**

**NOTE: The Gateway Discovery Tree has 3 levels that correspond to the following.**

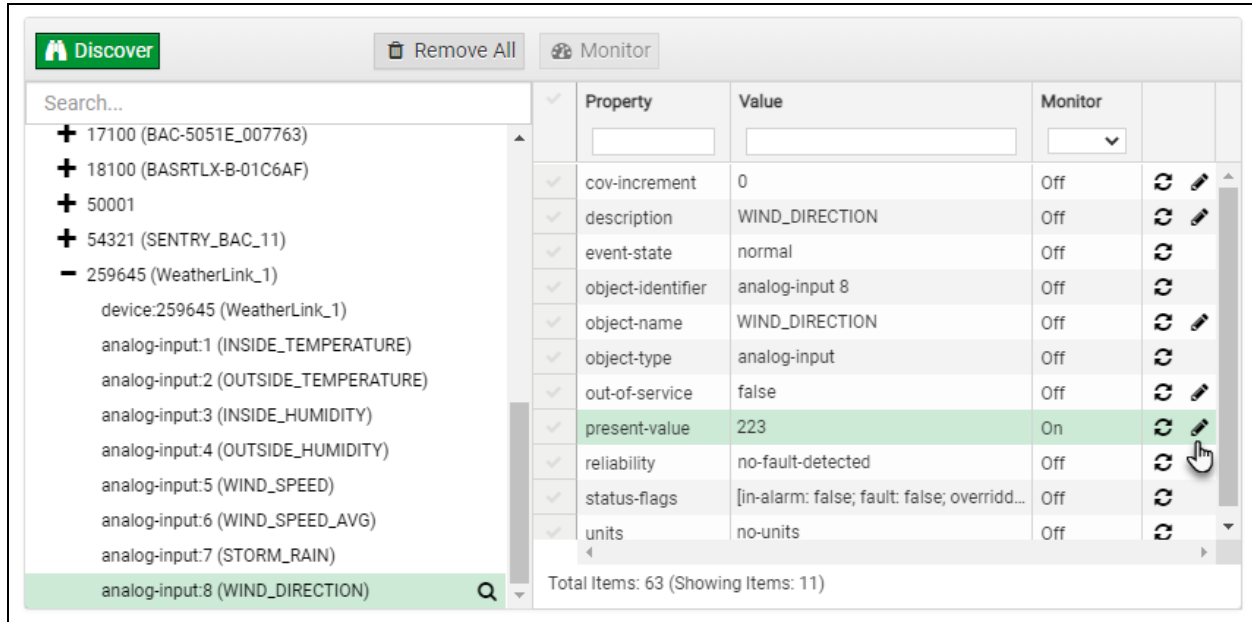
- Network number
  - Device
    - Device object

### 8.2.1 Edit the Present Value Field

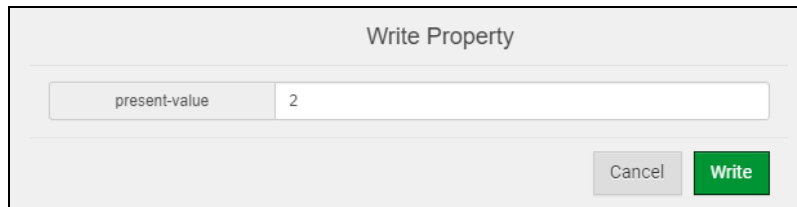
The only recommended field to edit is the device's present value field.

**NOTE: Other BACnet properties are editable (such as object name, object description, etc.); however, this is not recommended because the gateway is not a Building Management System (BMS).**

- To edit the present value, select it in the property listings.



- Then click the Write button ( ✎ ) on the right of the property to bring up the Write Property window.



- Enter the appropriate change and click the Write button.

The window will close. When the BACnet Explorer page appears, the present value will be changed as specified.

Property	Value	Monitor	
cov-increment	0	Off	🔄 ✎
description	WIND_DIRECTION	Off	🔄 ✎
event-state	normal	Off	🔄 ✎
object-identifier	analog-input 8	Off	🔄 ✎
object-name	WIND_DIRECTION	Off	🔄 ✎
object-type	analog-input	Off	🔄 ✎
out-of-service	false	Off	🔄 ✎
present-value	2	On	🔄 ✎
reliability	no-fault-detected	Off	🔄 ✎



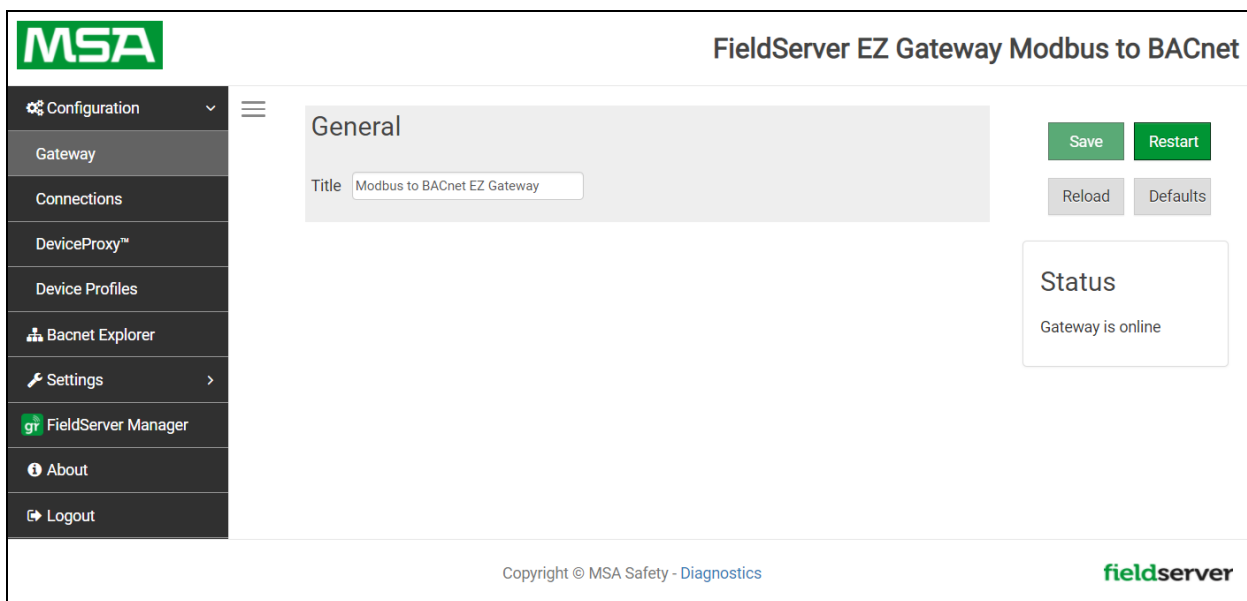
## 9 MSA Grid - FieldServer Manager Setup

The MSA Grid is MSA Safety's device cloud solution for IIoT. Integration with the MSA Grid - FieldServer Manager enables the a secure remote connection to field devices through a FieldServer and hosts local applications for device configuration, management, as well as maintenance. For more information about the FieldServer Manager, refer to the [MSA Grid - FieldServer Manager Start-up Guide](#).

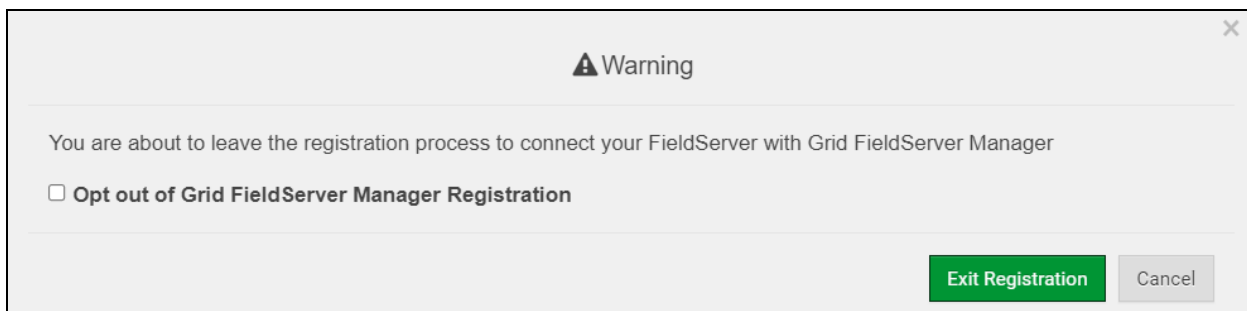
### 9.1 Choose Whether to Integrate the FieldServer Manager

When first logging onto the EZ Gateway, the Web App will open on the FieldServer Manager page.

**NOTE:** If a warning message appears instead, go to [Section 11.7 FieldServer Manager Connection Warning Message](#) to resolve the connection issue.



- Either go through the FieldServer Manager setup to integrate cloud functionality to the FieldServer or opt out.
  - For FieldServer Manager setup, continue with instructions in the following sections
  - To opt out of the FieldServer Manager, click on a tab other than the Grid FieldServer Manager tab, click the checkbox next to “Opt out of Grid FieldServer Manager Registration” in the Warning window that appears and click the Exit Registration button
  - To ignore FieldServer Manager setup until the next time the Web App is opened, click a tab other than Grid FieldServer Manager and then click the Exit Registration button with the “Opt out” checkbox unchecked

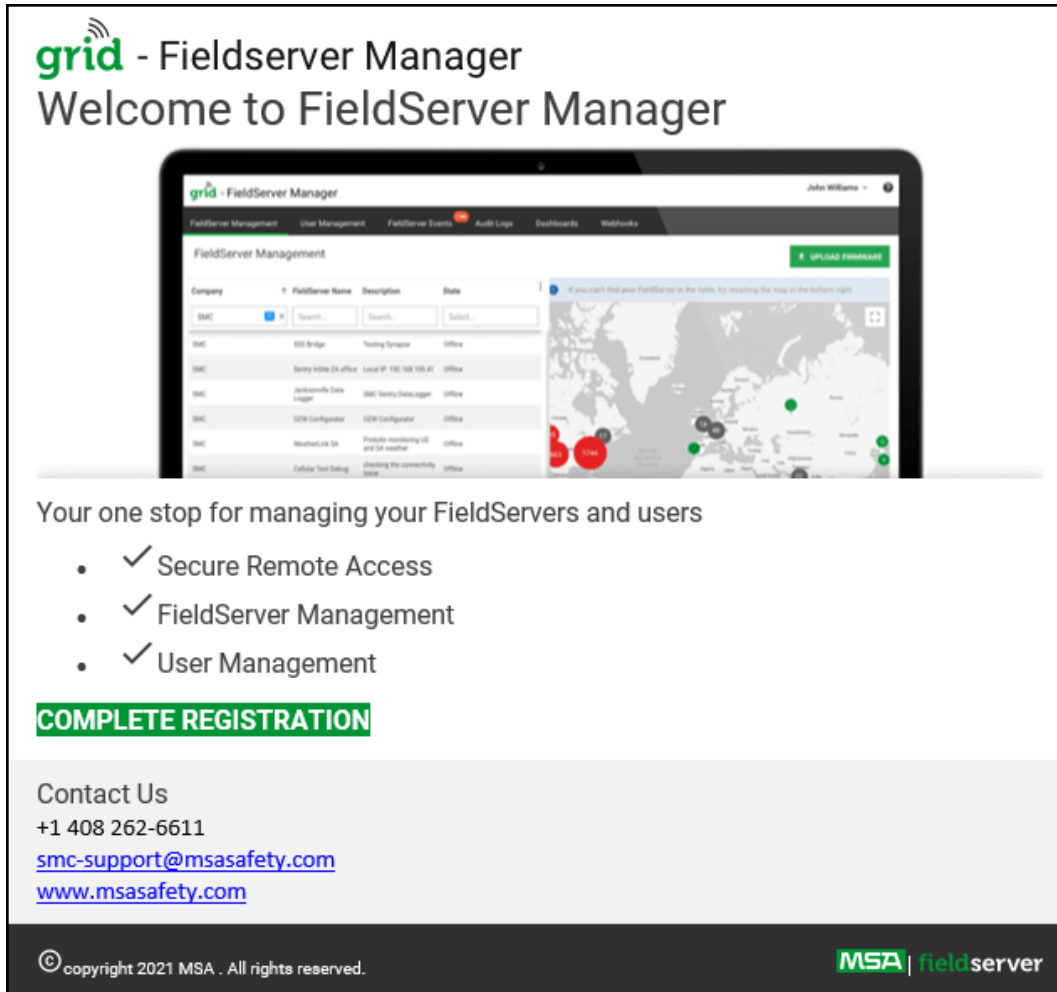


**NOTE:** If user setup is already complete go to [Section 9.3 Registration Process](#).

### 9.2 User Setup

Before the gateway can be connected to the FieldServer Manager, a user account must be created. Once an invitation has been requested, follow the instructions below to set up login details:

- The “Welcome to the MSA Grid - FieldServer Manager” email will appear as shown below.



**NOTE:** If no email was received, check the spam/junk folder for an email from [notification@fieldpop.io](mailto:notification@fieldpop.io). Contact the manufacturer’s support team if no email is found.

- Click the “Complete Registration” button and fill in user details accordingly.

### Complete Your Registration

Email Address

First Name  
 \*

Last Name  
 \*

Mobile Phone Number  
 \*  
\*Invalid Mobile Number

New Password  
 \*  
\* Please enter new password

Confirm Password  
 \*

By registering my account with MSA, I understand that I am agreeing to the FieldServer Manager [Terms of Service and Privacy Policy](#) \*

\* Mandatory Fields

- Fill in the name, phone number, password fields and click the checkbox to agree to the privacy policy and terms of service.

**NOTE:** If access to data logs using RESTful API is needed, do not include “#” in the password.

- Click “Save” to save the user details.
- Click “OK” when the Success message appears.
- Record the email account used and password for future use.

### 9.3 Registration Process

Once the FieldServer Manager user credentials have been generated, the EZ Gateway can be registered onto the server.

- Click the FieldServer Manager tab.

**NOTE:** If a warning message appears instead, go to [Section 11.7 FieldServer Manager Connection Warning Message](#) to resolve the connection issue.

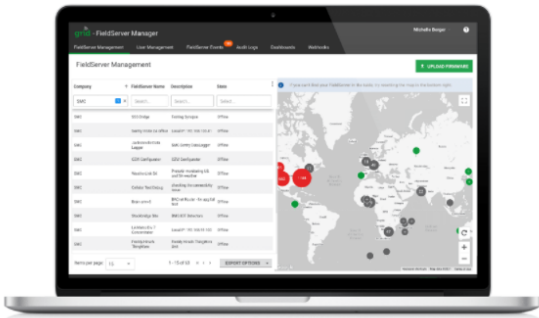
## Grid FieldServer Manager Registration

Securely access your FieldServer from anywhere with the **Grid FieldServer Manager**

Your one stop for managing your FieldServers and users

- ✓ **Secure Remote Access**  
Securely connect your field devices to Grid FieldServer Manager.
- ✓ **FieldServer Management**  
Manage all your FieldServers and connected devices from Grid FieldServer Manager and upgrade firmware remotely.
- ✓ **User Management**  
Set up your user personnel with the right security permissions and FieldServer assignments for users to diagnose, configure, and better support the field installation.

For more information about Grid FieldServer Manager, visit [our website](#).



**Get Started**

- Click Get Started to view the FieldServer Manager registration page.
- To register, fill in the user details, site details, gateway details and FieldServer Manager account credentials.
  - Enter user details and click Next

1 2 3 4

Installer Details Installation Site FieldServer Details Account Details


### Installer Details

Installer Name

Company

Telephone

Email

Installation Date  

- Enter the site details by entering the physical address fields or the latitude and longitude then click Next

### Grid FieldServer Manager Registration

1 Installer Details    2 Installation Site    3 FieldServer Details    4 Account Details

#### Installation Site Details

**Search**

**Site Name**

**Building**

**Street Address**

**Suburb**

**City**

**State**

**Country**

**Postal Code**

**Latitude**

**Longitude**

Map Satellite

Cancel Previous Next

- Enter Name and Description (required) then click Next

### Grid FieldServer Manager Registration

1 Installer Details    2 Installation Site    3 FieldServer Details    4 Account Details

#### FieldServer Details

**Name**

**Description**

**FieldServer Info**

**Timezone** (GMT -08:00) America/Los\_Angeles

Cancel Previous Next

- Click the “Create an Grid FieldServer Manager account” button and enter a valid email to send a “Welcome to MSA Grid – FieldServer Manager” invite to the email address entered

### Grid FieldServer Manager Registration

1 Installer Details      2 Installation Site      3 FieldServer Details      4 Account Details

#### New Users

If you do not have Grid FieldServer Manager credentials, you can create a new Grid FieldServer Manager account now [Create an Grid FieldServer Manager account](#)

#### Existing Users - Enter FieldServer registration details

##### User Credentials

Username

Password

[Cancel](#) [Previous](#) [Register FieldServer](#)

- Once the device has successfully been registered, a confirmation window will appear. Click the Close button and the following screen will appear listing the device details and additional information auto-populated by the EZ Gateway.

### Grid FieldServer Manager Registration

#### FieldServer Registered

<b>FieldServer Details</b> <p><b>Name:</b> Test1 <b>Description:</b> FS Test <b>FieldServer Info:</b> <b>Timezone:</b> America/Los_Angeles <b>MAC Address:</b> 00:50:4E:60:13:FE <b>Tunnel Server URL:</b> tunnel.fieldpop.io <b>FieldServer ID:</b> treedancer_KrgPKmLRY <b>Product Name:</b> Core Application - Default <b>Product Version:</b> 5.2.0</p>	<b>Installer Details</b> <p><b>Installer Name:</b> Test <b>Company:</b> MSA Safety <b>Telephone:</b> (408) 444-4444 <b>Email:</b> contactus@msasafety.com <b>Installation Date:</b> Sep 20, 2021</p>	<b>Installation Site Details</b> <p><b>Site Name:</b> Site#1 <b>Building:</b> <b>Street Address:</b> 1020 Canal Road <b>Suburb:</b> <b>City:</b> Lafayette <b>State:</b> Indiana <b>Country:</b> United States <b>Postal Code:</b> 47904</p>
---	--	--

[Update FieldServer Details](#)

**NOTE:** Update these details at any time by going to the FieldServer Manager tab and clicking the Update FieldServer Details button.

## 9.4 Login to the FieldServer Manager

After the gateway is registered, go to [www.smccloud.net](http://www.smccloud.net) and type in the appropriate login information as per registration credentials.

**NOTE:** If the login password is lost, see the [MSA Grid - FieldServer Manager Start-up Guide](#) for recovery instructions.

Company	FieldServer Name	Description	State
Eggers OEM	Jens's Brain 31	192.168.1.31	Offline
Eggers OEM	Jens MBP Core App	~/git/smc-core-application	Offline
Eggers OEM	Jens's Dell Profile View	~/git/profile-view	Offline
Eggers OEM	hd_test_log_to_fpop	testing_modbus	Offline
Eggers OEM	Mbus demo	testing registration	Offline
SMC	TestWall-PA2port 97	Testwall pa 2 97	Offline
SMC	TestWall-Lon152	Testwall unit	Offline

**NOTE:** For additional FieldServer Manager instructions see the [MSA Grid - FieldServer Manager Start-up Guide](#).

### 10 Troubleshooting


#### 10.1 Communicating with the EZ Gateway Over the Network

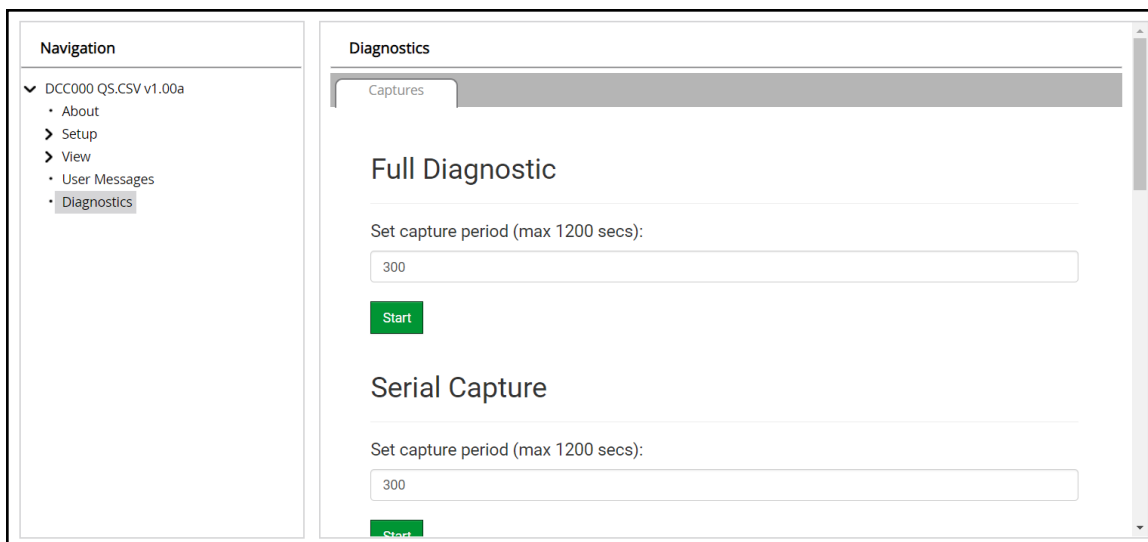
- Confirm that the network cabling is correct.
- Confirm that the computer network card is operational and correctly configured.
- Confirm that there is an Ethernet adapter installed in the PC's Device Manager List, and that it is configured to run the TCP/IP protocol.
- Check that the IP netmask of the PC matches the EZ Gateway. The Default IP Address of the EZ Gateway is 192.168.2.X, Subnet Mask is 255.255.255.0.
  - Go to Start|Run
  - Type in "ipconfig"
  - The account settings should be displayed
  - Ensure that the IP Address is 102.168.2.X and the netmask 255.255.255.0
- Ensure that the PC and EZ Gateway are on the same IP Network, or assign a Static IP Address to the PC on the 192.168.2.X network.



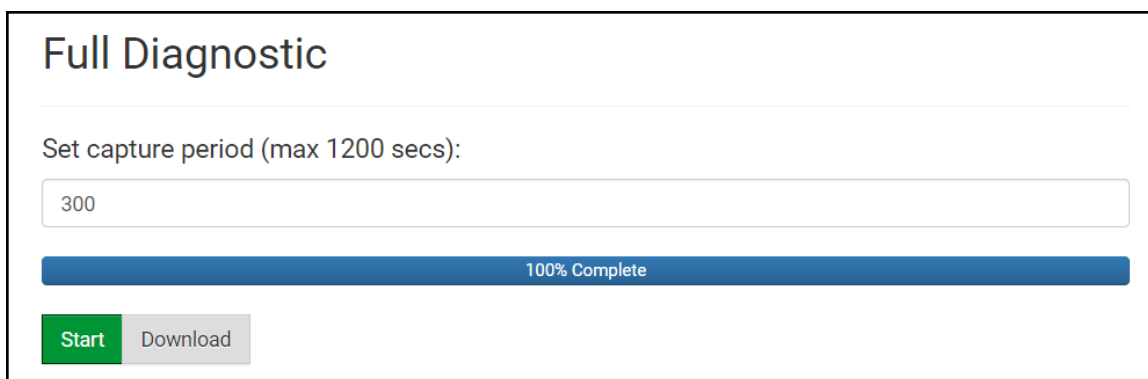
## 10.2 Taking a FieldServer Diagnostic Capture

When there is a problem on-site that cannot easily be resolved, perform a Diagnostic Capture before contacting support. Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem.

- Access the FieldServer Diagnostics page via one of the following methods:
  - Open the FieldServer FS-GUI page and click on Diagnostics in the Navigation panel
  - Open the FieldServer Toolbox software and click the diagnose icon  of the desired device



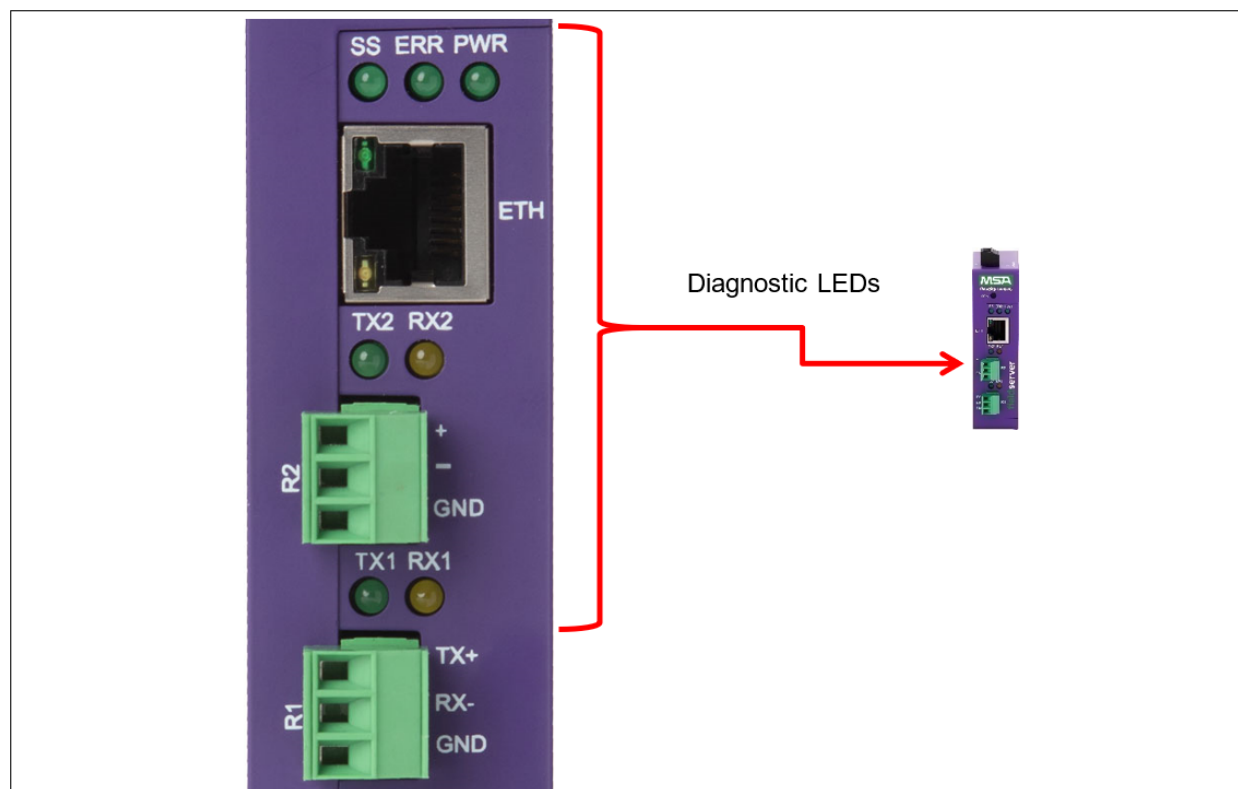
- Go to Full Diagnostic and select the capture period.
- Click the Start button under the Full Diagnostic heading to start the capture.
  - When the capture period is finished, a Download button will appear next to the Start button



- Click Download for the capture to be downloaded to the local PC.
- Email the diagnostic zip file to technical support ([smc-support.emea@msasafety.com](mailto:smc-support.emea@msasafety.com)).

**NOTE:** Diagnostic captures of BACnet MS/TP communication are output in a “.PCAP” file extension which is compatible with Wireshark.

## 10.3 LED Functions



Tag	Description
SS	The SS LED will flash once a second to indicate that the bridge is in operation.
ERR	The SYS ERR LED will go on solid indicating there is a system error. If this occurs, immediately report the related "system error" shown in the error screen of the FS-GUI interface to support for evaluation.
PWR	This is the power light and should always be steady green when the unit is powered.
RX	The RX LED will flash when a message is received on the serial port on the 3-pin connector. <b>If the serial port is not used, this LED is non-operational.</b> RX1 applies to the R1 connection while RX2 applies to the R2 connection.
TX	The TX LED will flash when a message is sent on the serial port on the 3-pin connector. <b>If the serial port is not used, this LED is non-operational.</b> TX1 applies to the R1 connection while TX2 applies to the R2 connection.

## 10.4 Factory Reset Instructions

For instructions on how to reset a FieldServer back to its factory released state, see [ENOTE FieldServer Next Gen Recovery](#).

## 10.5 Internet Browser Software Support

The following web browsers are supported:

- Chrome Rev. 57 and higher
- Firefox Rev. 35 and higher
- Microsoft Edge Rev. 41 and higher
- Safari Rev. 3 and higher

**NOTE:** Internet Explorer is no longer supported as recommended by Microsoft.

**NOTE:** Computer and network firewalls must be opened for Port 80 to allow FieldServer GUI to function.

## 11 Additional Information

### 11.1 Change Web Server Security Settings After Initial Setup

**NOTE:** Any changes will require a FieldServer reboot to take effect.

The screenshot shows the MSA FieldServer EZ Gateway Modbus to BACnet configuration interface. The navigation panel on the left includes options like Configuration, Gateway, Connections, DeviceProxy™, Device Profiles, Bacnet Explorer, Settings, FieldServer Manager (selected), About, and Logout. The main configuration area is titled 'General' and features a 'Title' input field containing 'Modbus to BACnet EZ Gateway'. Action buttons for 'Save', 'Restart', 'Reload', and 'Defaults' are present. A 'Status' box on the right shows 'Gateway is online'. The footer contains the copyright notice 'Copyright © MSA Safety - Diagnostics' and the 'fieldserver' logo.

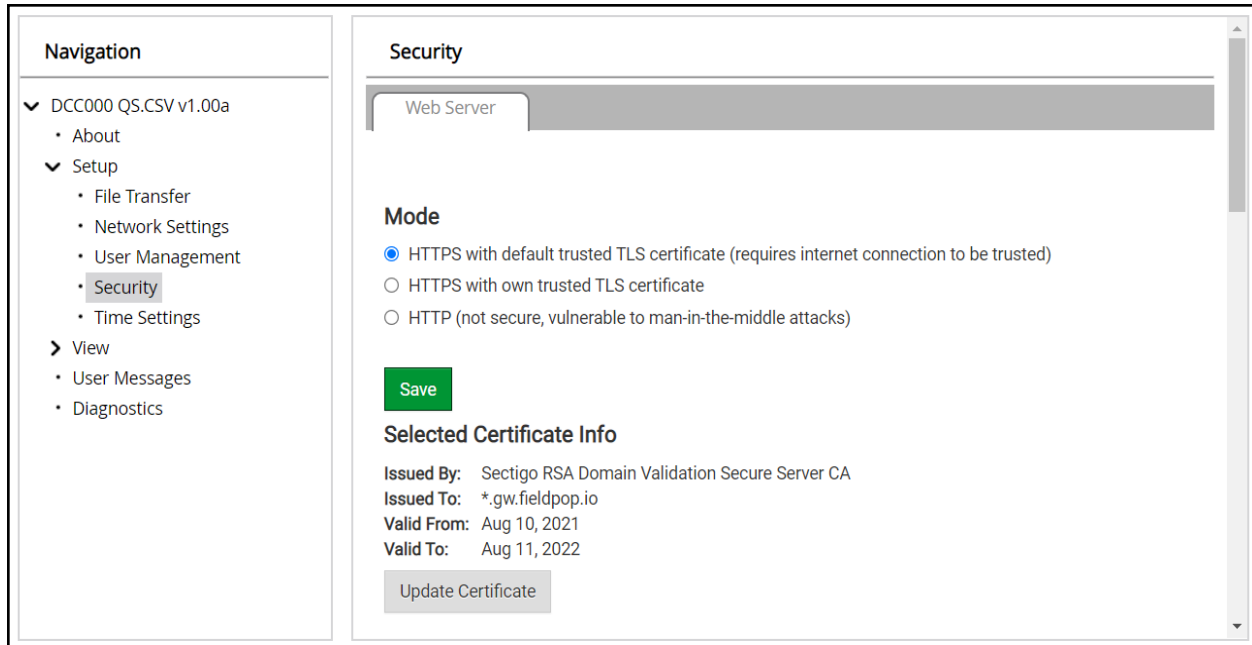
- Click Setup in the Navigation panel.

The screenshot displays the MSA FieldServer Manager interface for the 'DCC000 QS.CSV v1.00a' device. The navigation panel on the left is expanded to show 'Setup' under the selected device. The main content area features a 'Status' tab and a table of system parameters. At the bottom, there are several action buttons: 'System Restart', 'System Reboot', 'System Time Synchron', 'Reset Cycle Times', and 'Logout'. The footer includes 'Home', 'HELP (?)', 'Contact Us', and the 'fieldserver' logo.

Name	Value
Driver_Configuration	DCC000
DCC_Version	V6.05p (A)
Kernel_Version	V6.51c (D)
Release_Status	Normal
Build_Revision	6.1.3
Build_Date	2021-09-08 13:12:43 +0200
BIOS_Version	4.8.0
FieldServer_Model	FPC-N54
Serial_Number	1911100008VZL
Carrier_Type	-
Data_Points_Used	220
Data_Points_Max	1500

### 11.1.1 Change Security Mode

- Click Security in the Navigation panel.

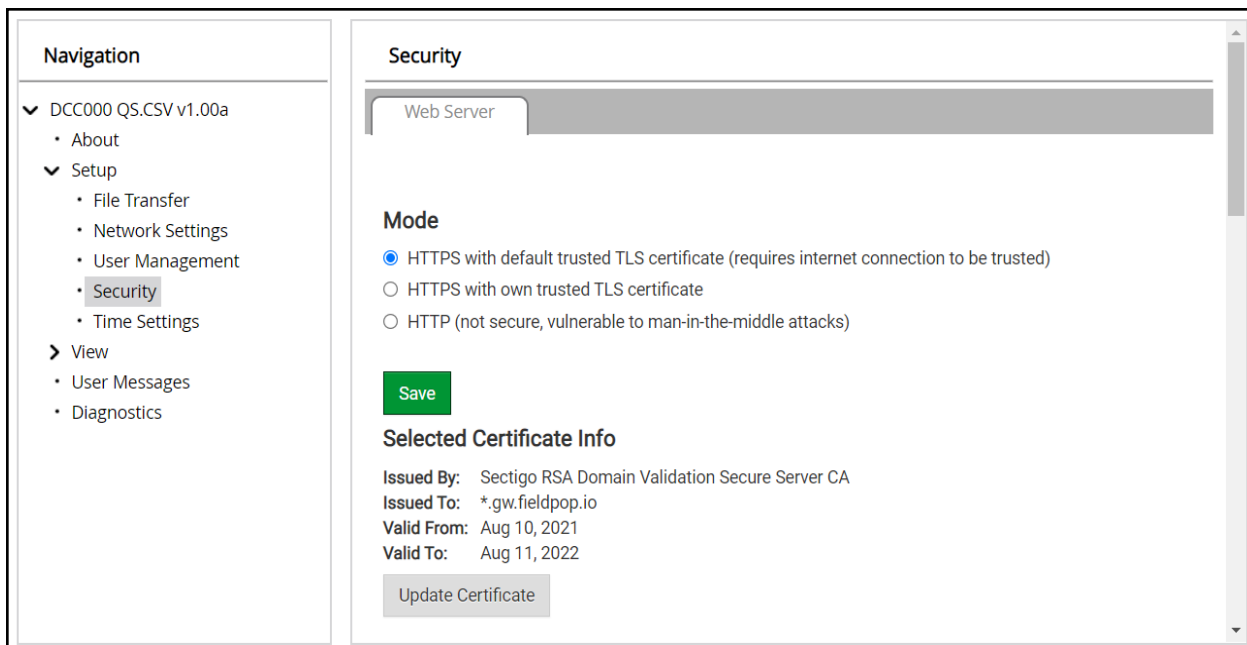


- Click the Mode desired.
  - If HTTPS with own trusted TLS certificate is selected, follow instructions in [Section 6.2.1 HTTPS with Own Trusted TLS Certificate](#)
- Click the Save button.

### 11.1.2 Edit the Certificate Loaded onto the FieldServer

**NOTE:** A loaded certificate will only be available if the security mode was previously setup as HTTPS with own trusted TLS certificate.

- Click Security in the Navigation panel.



- Click the Edit Certificate button to open the certificate and key fields.
- Edit the loaded certificate or key text as needed and click Save.

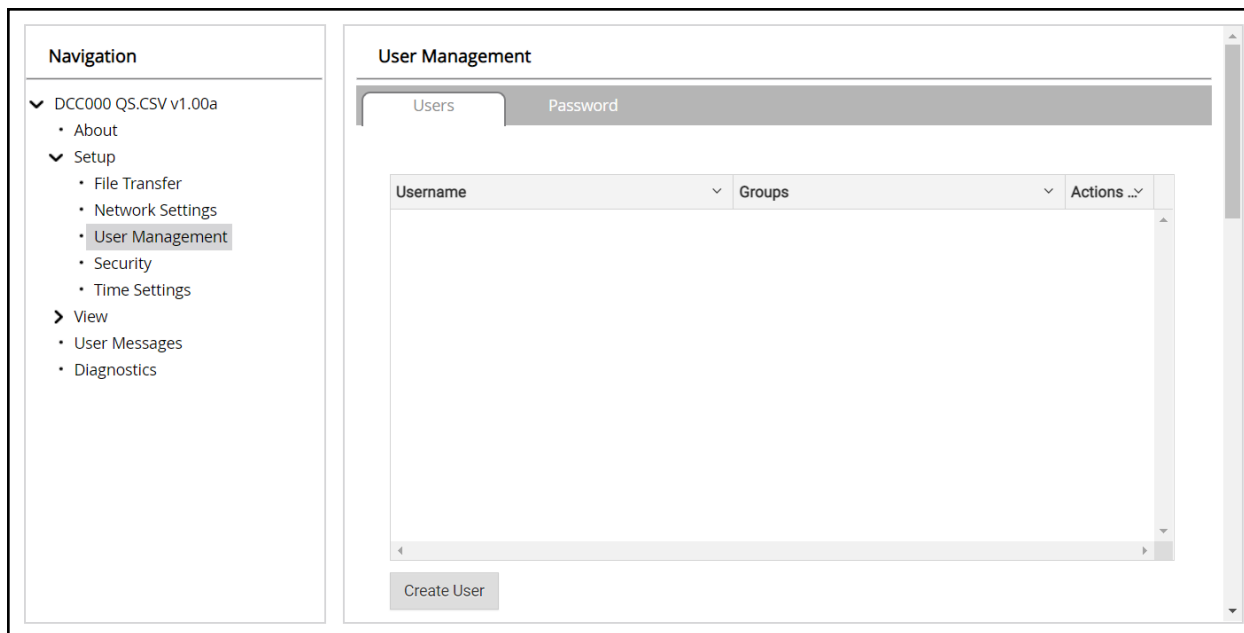
### 11.2 Change User Management Settings

- From the FS-GUI page, click Setup in the Navigation panel.
- Click User Management in the navigation panel.

**NOTE:** If the passwords are lost, the unit can be reset to factory settings to reinstate the default unique password on the label. For recovery instructions, see the [FieldServer Next Gen Recovery document](#). If the default unique password is lost, then the unit must be mailed back to the factory.

**NOTE:** Any changes will require a FieldServer reboot to take effect.

- Check that the Users tab is selected.



User Types:

**Admin** – Can modify and view any settings on the FieldServer.

**Operator** – Can modify and view any data in the FieldServer array(s).

**Viewer** – Can only view settings/readings on the FieldServer.

### 11.2.1 Create Users

- Click the Create User button.

**Create User**

**Username:**  
Enter a unique username

**Security Groups:**

- Admin
- Operator
- Viewer

**Password:** Weak  
Enter password

Show Passwords

**Confirm Password:**  
Confirm password

Generate Password

Create Cancel

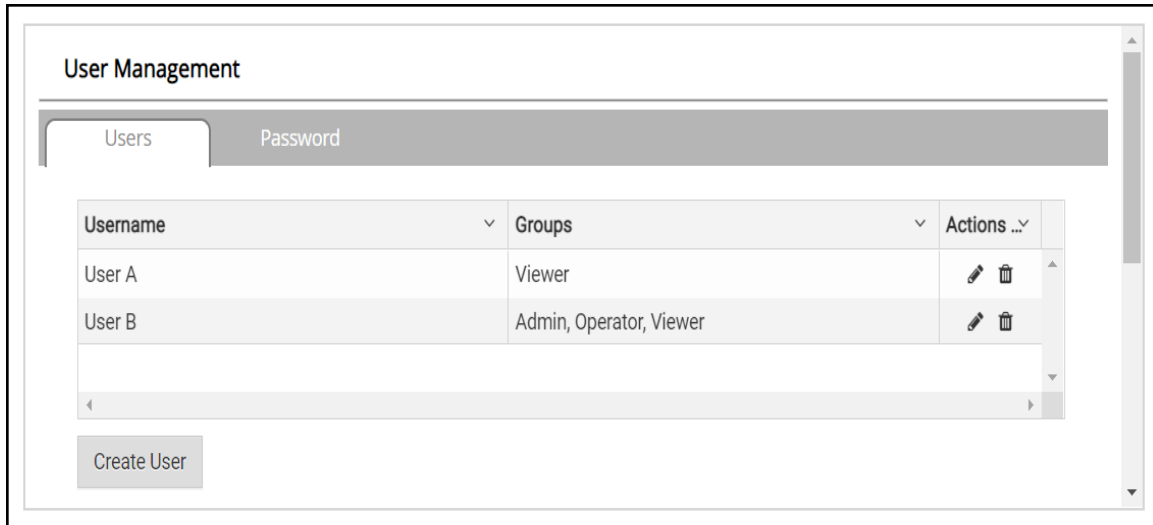
- Enter the new User fields: Name, Security Group and Password.
  - **User details are hashed and salted**

**NOTE:** The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

- Click the Create button.
- Once the Success message appears, click OK.

### 11.2.2 Edit Users

- Click the pencil icon next to the desired user to open the User Edit window.



- Once the User Edit window opens, change the User Security Group and Password as needed.

The 'Edit User' dialog box contains the following fields and options:

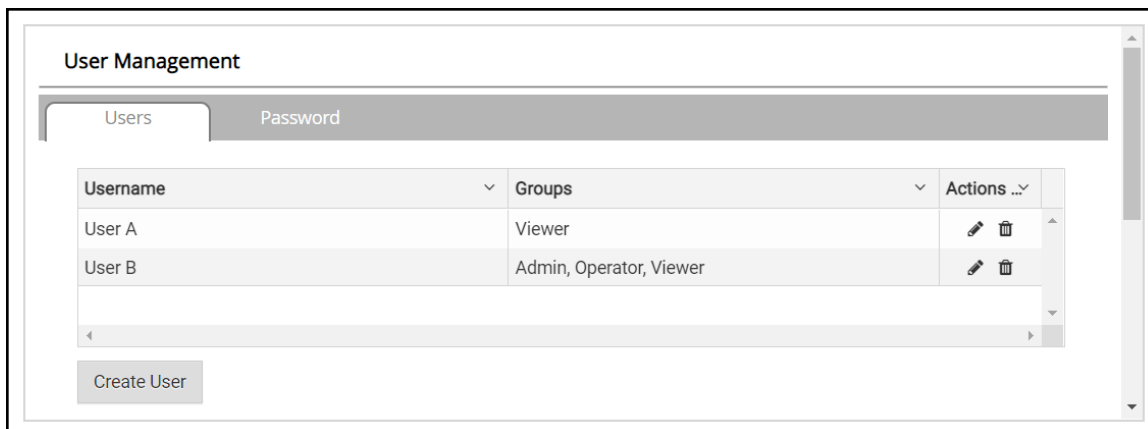
- Username:** Text input field containing 'User A'.
- Security Groups:** Three checkboxes: 'Admin' (unchecked), 'Operator' (unchecked), and 'Viewer' (checked).
- Password:** Text input field containing 'Optional'.
- Show passwords
- Confirm Password:** Text input field containing 'Optional'.
- 
- (green)
- 

- Click Confirm.
- Once the Success message appears, click OK.

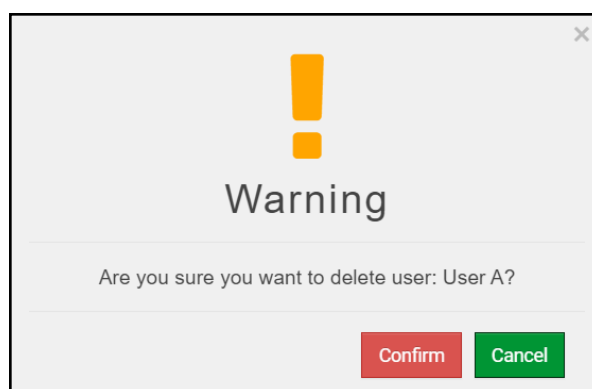


### 11.2.3 Delete Users

- Click the trash can icon next to the desired user to delete the entry.

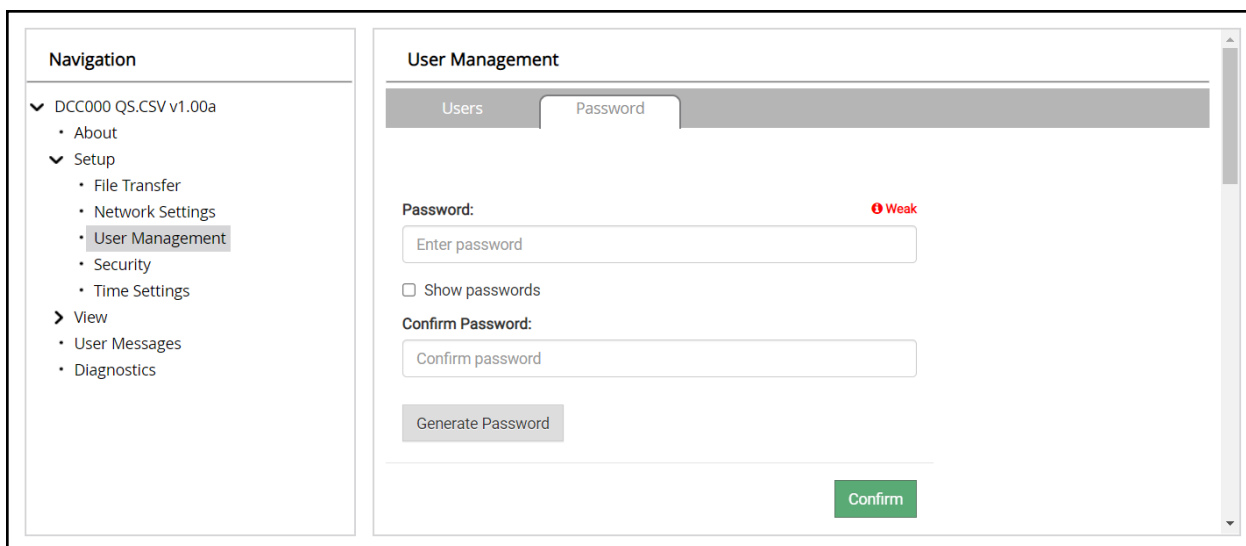


- When the warning message appears, click Confirm.



### 11.2.4 Change FieldServer Password

- Click the Password tab.



- Change the general login password for the FieldServer as needed.

**NOTE:** The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

## 11.3 Specifications



FS-EZ3-MOD-BAC & FS-EZ4-MOD-BAC	
<b>Electrical Connections</b>	One 3-pin Phoenix connector with: RS-485/RS-232 (Tx+ / Rx- / gnd) One 3-pin Phoenix connector with: RS-485 (+ / - / gnd) One 3-pin Phoenix connector with: Power port (+ / - / Frame-gnd) One Ethernet 10/100 BaseT port
<b>Power Requirements</b>	<i>Input Voltage:</i> 12-24VDC or 24VAC <i>Max Power:</i> 3 Watts <i>Current draw:</i> 24VAC 0.125A 12-24VDC 0.25A @12VDC
<b>Approvals</b>	FCC Part 15, UL 60950-1 and CAN/CSA C22.2 No. 60950-1, EN IEC 62368-1, WEEE compliant, RoHS compliant, DNP 3.0 and Modbus conformance tested, BTL marked, REACH compliant, UKCA and CE compliant, CAN ICES-003(B) / NMB-003(B)
<b>Physical Dimensions</b>	4 x 1.1 x 2.7 in (10.16 x 2.8 x 6.8 cm)
<b>Weight</b>	0.4 lbs (0.2 Kg)
<b>Operating Temperature</b>	-20°C to 70°C (-4°F to 158°F)
<b>Humidity</b>	10-95% RH non-condensing

**NOTE:** Specifications subject to change without notice.

## 11.4 Warnings

### FCC Class B

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## 11.5 Compliance with EN IEC 62368-1

For EN IEC compliance, the following instructions must be met when operating the EZ Gateway.

- Units shall be powered by listed LPS or Class 2 power supply suited to the expected operating temperature range.
- The interconnecting power connector and power cable shall:
  - Comply with local electrical code
  - Be suited to the expected operating temperature range
  - Meet the current and voltage rating for the FieldServer
- Furthermore, the interconnecting power cable shall:
  - Be of length not exceeding 3.05m (118.3")
  - Be constructed of materials rated VW-1, FT-1 or better
- If the unit is to be installed in an operating environment with a temperature above 65 °C, it should be installed in a Restricted Access Area requiring a key or a special tool to gain access.
- This device must not be connected to a LAN segment with outdoor wiring.

## 11.6 Address Types and Data Types

If the node parameter Address\_Type is set as ADU or PDU, then Data\_Type must be specified as follows.

For Address\_Type ADU

Address range	Data_Type	Function Code (Write)	Function Code (Read)
1 – 65536	Coil	15	1
1 – 65536	Discrete_Input	n/a.	2
1 – 65536	Input_Register	n/a.	4
1 – 65536	Holding_Register	16	3

For Address\_Type PDU:

Address range	Data_Type	Function Code (Write)	Function Code (Read)
0 – 65535	Coil	15	1
0 – 65535	Discrete_Input	n/a.	2
0 – 65535	Input_Register	n/a.	4
0 – 65535	Holding_Register	16	3

For Address\_Type Modicon\_5digit:

When a Modbus address range is specified, a particular Data Type is implied. The defaults are shown below.

Address Range	Data_Type	Function Code (Write)	Function Code (Read)
00001 - 09999	Coil	5,15	1
10001 - 19999	Discrete_Input	n/a.	2
30001 - 39999	Input_Register	n/a.	4
40001 - 49999	Holding_Register	6,16	3

### 11.7 FieldServer Manager Connection Warning Message

- If a warning message appears instead of the page as shown below, follow the suggestion that appears on screen.
  - If the FieldServer cannot reach the server, the following message will appear

## Grid FieldServer Manager Registration

### Grid FieldServer Manager™ Server Unreachable

The device is unable to connect to the Grid FieldServer Manager server.

The following network issues have been detected. Correcting them might resolve connectivity to the server:

- Could not ping Gateway [ 192.168.2.1 ]
- Could not ping Domain Name Server 1 [ 8.8.8.8 ]
- Could not ping Domain Name Server 2 [ 8.8.4.4 ]

Ensure your network firewall is configured to allow this device to access the Grid FieldServer Manager server:

- Error Code: **EAL\_AGAIN**
- FieldServer MAC address: **00:50:4E:60:6C:E8**
- Allow HTTPS communications to the following domains on **port 443**:
  - **www.fieldpop.io**
  - **ts.fieldpop.io**

- Follow the directions presented in the warning message.
  - Go to the network settings by clicking the Settings tab and then click the Network tab
  - Check with the site's IT support that the DNS settings are setup correctly
  - Ensure that the FieldServer is properly connected to the Internet

**NOTE:** If changes to the network settings are done, remember to click the **Save** button. Then power cycle the FieldServer by clicking on the **Confirm** button in the window and click on the bolded "Restart" text in the yellow pop-up box that appears in the upper right corner of the screen.

## 12 Limited 2 Year Warranty

MSA Safety warrants its products to be free from defects in workmanship or material under normal use and service for two years after date of shipment. MSA Safety will repair or replace any equipment found to be defective during the warranty period. Final determination of the nature and responsibility for defective or damaged equipment will be made by MSA Safety personnel.

All warranties hereunder are contingent upon proper use in the application for which the product was intended and do not cover products which have been modified or repaired without MSA Safety's approval or which have been subjected to accident, improper maintenance, installation or application; or on which original identification marks have been removed or altered. This Limited Warranty also will not apply to interconnecting cables or wires, consumables or to any damage resulting from battery leakage.

In all cases MSA Safety's responsibility and liability under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition of this warranty.

Except for the express warranty stated above, MSA Safety disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of MSA Safety for damages including, but not limited to, consequential damages arising out of/or in connection with the use or performance of the product.